



STIC Search Report

EIC 3600

STIC Database Tracking Number: 119892

*Reptured all
results*

TO: Susanna Diaz
Location: Pk. 5, 7T04
Art Unit: 3623
Thursday, April 22, 2004

Case Serial Number: 09/750520

From: Caryn Wesner-Early
Location: EIC 3600
PK5-Suite 804
Phone: 306-5967

caryn.wesner@uspto.gov

Search Notes

If a modification or re-focus of this search is needed, please let me know.

Caryn - Early

Caryn S. Wesner-Early, MSLS
Technical Information Specialist
EIC 3600, US Patent & Trademark Office
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caryn.wesner@uspto.gov

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Griffin, Etelka •

116

From: Unknown@Unknown.com
Sent: Tuesday, April 20, 2004 6:56 PM
To: STIC-EIC3600
Subject: Generic form response

ResponseHeader=Commercial Database Search Request

AccessDB#= 119892

g 06f-017?

LogNumber= 46

29/407.1 434/365

Searcher= BSusanna.Diaz

b23g-017?

SearcherPhone= 306-5967

g 09b-025?

SearcherBranch= 3600

g 01m-019?

MyDate=Tue Apr 20 18:55:44 EDT 2004

submitto=STIC-EIC3600@uspto.gov

Name=Susanna Diaz

Empno=76267

Phone=305-1337

Artunit=3623

Office=Park 5-7T04

~~SerialNumber=0977507520~~

~~PatentClass=705/77~~ 126 in PALM

~~PatentDate=12/31/99~~

Format1=paper

Searchtopic=The invention is an integrated system for providing help instructions for performing a task (e.g., step-by-step guide on how to install a sink), an estimate module for estimating the cost of materials required to perform the task on one's own (e.g., how much would it cost me to buy the materials necessary to install a sink myself), and a purchasing module that allows a user to purchase the necessary materials (e.g., I can order the sink, pipes, and tools needed to install the sink). If you can find these limitations (in any field of endeavor), please also try to find a comparison module that lets the user compare the cost to perform the task on one's own (including materials and a value of one's time) to the cost to perform the task using a contractor's services (e.g., how much would a contractor charge me for the labor and materials required to install the sink). Preferably, these steps are carried out in an online/Internet environment; however, the disclosure of these steps in any environment would be helpful.

Comments=

James B. Loveland

send=SEND

?show files;ds
File 347:JAPIO Nov 1976-2003/Dec(Updated 040402)
 (c) 2004 JPO & JAPIO
File 348:EUROPEAN PATENTS 1978-2004/Apr W02
 (c) 2004 European Patent Office
File 349:PCT FULLTEXT 1979-2002/UB=20040415,UT=20040408
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File 350:Derwent WPIX 1963-2004/UD,UM &UP=200426
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 (c) 2004 The New York Times
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 (c) 2004 Japan Science and Tech Corp(JST)
File 434:SciSearch(R) Cited Ref Sci 1974-1989/Dec
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File 144:Pascal 1973-2004/Apr W2
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File 25:Weldasearch 19662004/Nov
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 (c) 2004 British Education Index
File 437:Education Abstracts 1983-2004/Mar
 (c) 2004 The HW Wilson Co
File 1:ERIC 1966-2004/Mar 31
 (c) format only 2004 The Dialog Corporation
File 11:PsycINFO(R) 1887-2004/Apr W3
 (c) 2004 Amer. Psychological Assn.
File 142:Social Sciences Abstracts 1983-2004/Mar
 (c) 2004 The HW Wilson Co
File 111:TGG Natl.Newspaper Index(SM) 1979-2004/Apr 22
 (c) 2004 The Gale Group
File 9:Business & Industry(R) Jul/1994-2004/Apr 21
 (c) 2004 The Gale Group

File 15:ABI/Inform(R) 1985-2004/Apr 21
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 File 20:Dialog Global Reporter 1997-2004/Apr 22
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 File 160:Gale Group PROMT(R) 1972-1989
 (c) 1999 The Gale Group
 File 275:Gale Group Computer DB(TM) 1983-2004/Apr 22
 (c) 2004 The Gale Group
 File 476:Financial Times Fulltext 1982-2004/Apr 22
 (c) 2004 Financial Times Ltd
 File 610:Business Wire 1999-2004/Apr 22
 (c) 2004 Business Wire.
 File 613:PR Newswire 1999-2004/Apr 22
 (c) 2004 PR Newswire Association Inc
 File 621:Gale Group New Prod.Anhöu.(R) 1985-2004/Apr 21
 (c) 2004 The Gale Group
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 (c) 2004 McGraw-Hill Co. Inc
 File 634:San Jose Mercury Jun 1985-2004/Apr 21
 (c) 2004 San Jose Mercury News
 File 636:Gale Group Newsletter DB(TM) 1987-2004/Apr 22
 (c) 2004 The Gale Group
 File 810:Business Wire 1986-1999/Feb 28
 (c) 1999 Business Wire
 File 813:PR Newswire 1987-1999/Apr 30
 (c) 1999 PR Newswire Association Inc
 File 47:Gale Group Magazine DB(TM) 1959-2004/Apr 22
 (c) 2004 The Gale group
 File 635:Business Dateline(R) 1985-2004/Apr 21
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 File 570:Gale Group MARS(R) 1984-2004/Apr 22
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 (c) 2004 The Gale Group
 File -75:TGG Management Contents(R) 86-2004/Apr W2
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Set	Items	Description
S1	25	AU='LOVELAND J':AU='LOVELAND J B'
S2	3	AU='LOVELAND JB'
S3	0	AU='LOVELAND JAMES'
S4	7	AU='LOVELAND, J.'
S5	1	AU='LOVELAND, JAMES'
S6	0	AU='LOVELAND, JAMES B'
S7	36	S1 OR S2 OR S3 OR S4 OR S5 OR S6
S8	5	S7 FROM 347,348,349,350,371
S9	5	IDPAT (sorted in duplicate/non-duplicate order)
S10	5	IDPAT (primary/non-duplicate records only)
S11	31	S7 NOT S8

S12 9 HELP OR **?** TRUCTION? ? OR DIRECTION? ? OR **?** EP(2W) STEP OR -
GUIDE? ? OR HOW() TO OR DEMONSTRAT??? OR DEMO OR DEMOS OR DEMO-
ING OR TEACH??? OR TRAIN??? OR LEARN??? OR COURSE

S13 7 S11 AND S12

S14 8 (PERFORM? OR ACCOMPLISH OR DO OR DOING) (2N) (TASK? ? OR JOB?
? OR WORK OR CHORE? ? OR PROCEDURE? ?) OR INSTALL? OR REPAIR-
??? OR MAINTAIN OR MAINTENANCE OR CLEAN??? OR PREPAR? OR BUIL-
D??? OR CONSTRUCT??? OR REPLACE? OR RENOVAT???

S15 4 S11 AND S14

S16 8 S13 OR S15

S17 7 S16 NOT PY>1999

S18 7 S17 NOT PD=20000101:20040531

~~S19~~ 5 RD-(unique items)

~~S20~~ 10 S10 OR S19

20/3,K/1 (Item 1 from file: 350)
DIALOG(R)File 350:Derwent WPIX
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014344192 **Image available**
WPI Acc No: 2002-164895/200222
XRPX Acc No: N02-125834

Task assignment management method for competent and motivated service providers, involves obtaining information for tasks which are assigned to service provider in database

Patent Assignee: XACTWARE INC (XACT-N)

Inventor: *LOVELAND J B*

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
CA 2331956	A1	20010721	CA 2331956	A	20010122	200222 B

Priority Applications (No Type Date): US 2000544191 A 20000406; US 2000177425 P 20000121

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
CA 2331956	A1	E	66 G06F-017/60	

Inventor: *LOVELAND J B*

20/3,K/4 (Item 4 from file: 350)
DIALOG(R)File 350:Derwent WPIX
(c) 2004 Thomson Derwent. All rts. reserv.

013981668 **Image available**
WPI Acc No: 2001-465882/200151
XRPX Acc No: N01-345567

Computerized task management system has training module which provides interactive training to user for performing task

Patent Assignee: LOVELAND J B (LOVE-I)

Inventor: *LOVELAND J B*

Number of Countries: 002 Number of Patents: 002

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
CA 2329855	A1	20010630	CA 2329855	A	20001229	200151 B
US 20010027404	A1	20011004	US 99174095	P	19991231	200161
			US 2000750520	A	20001228	

Priority Applications (No Type Date): US 2000750520 A 20001228; US 99174095 P 19991231

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
CA 2329855	A1	E	26 G06F-017/60	
US 20010027404	A1		G06F-017/60	Provisional application US 99174095

Inventor: *LOVELAND J B*

20/AA,AN,AZ,TI/1 (Item 1 from file: 350)
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014344192

WPI Acc No: 2002-164895/

Task assignment management method for competent and motivated service providers, involves obtaining information for tasks which are assigned to service provider in database

Local Applications (No Type Date): CA 2331956 A 20010122

Priority Applications (No Type Date): US 2000544191 A 20000406; US 2000177425 P 20000121

20/AA,AN,AZ,TI/2 (Item 2 from file: 350)

DIALOG(R) File 350:(c) 2004 Thomson Derwent. All rts. reserv.

014284961

WPI Acc No: 2002-105662/

Data storage system for official information management, includes feature-specific information and non-physical information of structure, which are accessible through computer network

Local Applications (No Type Date): US 99174113 P 19991231; US 2000750380 A 20001228

Priority Applications (No Type Date): US 99174113 P 19991231; US 2000750380 A 20001228

20/AA,AN,AZ,TI/3 (Item 3 from file: 350)

DIALOG(R) File 350:(c) 2004 Thomson Derwent. All rts. reserv.

014030754

WPI Acc No: 2001-514966/

Data storage system connected to internet, has electronic model of physical features and attributes a structure and stores feature specific information and non-physical information pertaining to structure

Local Applications (No Type Date): CA 2329882 A 20001229; US 99174113 P 19991231; US 2000750380 A 20001222; US 99174113 P 19991231; US 2000544367 A 20000406; US 2001974256 A 20011010; US 99174113 P 19991231; US 2000544367 A 20000406

Priority Applications (No Type Date): US 2000750380 A 20001228; US 99174113 P 19991231; US 2000544367 A 20000406; US 2001974256 A 20011010

20/AA,AN,AZ,TI/4 (Item 4 from file: 350)

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013981668

WPI Acc No: 2001-465882/

Computerized task management system has training module which provides interactive training to user for performing task

Local Applications (No Type Date): CA 2329855 A 20001229; US 99174095 P 19991231; US 2000750520 A 20001228

Priority Applications (No Type Date): US 2000750520 A 20001228; US 99174095 P 19991231

20/AA,AN,AZ,TI/5 (Item 5 from file: 350)

DIALOG(R) File 350:(c) 2004 Thomson Derwent. All rts. reserv.

012989662

WPI Acc No: 2000-161514/

Chamber modelling method for estimating the construction dimensions of an objects, uses an estimation polyhedron which is then morphed to the approximate shape of the chamber being estimated

Local Applications (No Type Date): CA 2249246 A 19980930; US 97991148 A

19971216
Priority Applications (No Type Date): US 97991148 A 19971216

20/AA,AN,AZ,TI/6 (Item 1 from file: 6)
DIALOG(R)File 6:(c) 2004 NTIS, Intl Cpyrht All Rights Res. All rts.
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1912920 NTIS Accession Number: DE95015012
Team *learning* center design principles

20/AA,AN,AZ,TI/7 (Item 1 from file: 7)
DIALOG(R)File 7:(c) 2004 Inst for Sci Info. All rts. reserv.

03303536
TITLE: Student perspectives on problem-based *learning* in an occupational
therapy curriculum: A multiyear qualitative evaluation

20/AA,AN,AZ,TI/8 (Item 1 from file: 8)
DIALOG(R)File 8:(c) 2004 Elsevier Eng. Info. Inc. All rts. reserv.

04792471
E.I. No: EIP97083789828
Title: Characteristics of a quality team *learning* center with GDSS
technology

20/AA,AN,AZ,TI/9 (Item 1 from file: 34)
DIALOG(R)File 34:(c) 2004 Inst for Sci Info. All rts. reserv.

03348025
Title: DEVELOPMENT OF COWPEA MOSAIC-VIRUS AS A HIGH-YIELDING SYSTEM FOR THE
PRESENTATION OF FOREIGN PEPTIDES

20/AA,AN,AZ,TI/10 (Item 2 from file: 34)
DIALOG(R)File 34:(c) 2004 Inst for Sci Info. All rts. reserv.

02904223
Title: CHARACTERIZATION OF PSYCHROTROPHIC MICROORGANISMS PRODUCING
BETA-GALACTOSIDASE ACTIVITIES

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File 350:Derwent WPIX 1963-2004/UD,UM &UP=200426
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File 371:French Patents 1961-2002/BOPI 200209
(c) 2002 INPI. All rts. reserv.

Set	Items	Description
S1	2984623	HELP OR INSTRUCTION?? OR DIRECTION? ? OR STEP(2W)STEP OR GUIDE? ? OR HOW()TO OR DEMONSTRAT??? OR DEMO OR DEMOS OR DEMOING OR TEACH??? OR TRAIN??? OR LEARN??? OR COURSE
S2	..3932722	. (PERFORM? .OR ACCOMPLISH .OR DO OR DOING) (2N) (TASK? .? OR .JOB? ? OR WORK OR CHORE? ? OR PROCEDURE? ?) OR INSTALL? OR REPAIR-??? OR MAINTAIN OR MAINTENANCE OR CLEAN??? OR PREPAR? OR BUILDD??? OR CONSTRUCT??? OR REPLACE? OR RENOVAT???
S3	3253	(BUY??? OR PURCHAS??? OR PROCUR??? OR ACQUIR??? OR OBTAIN?-?? OR LEASE? ? OR RENT?? OR ORDER?? OR GET) () (MATERIAL? ? OR - TOOL? ? OR EQUIPMENT OR SUPPLIES OR INGREDIENTS OR PARTS OR MACHINERY OR COMPONENT? ? OR UTENSIL? ?)
S4	1836038	COMPAR? OR CONTRAST??? OR EVALUAT??? OR ASSESS? OR DETERMIN? OR REVIEW??? OR SURVEY???
S5	1536176	COST? ? OR PRICE? ? OR CHARGE? ? OR FEE OR FEES OR PRICING OR MONEY OR EXPENDITURE? ? OR EXPENS??? OR PAY??? OR PAYMENT? ?
S6	378042	HIRE OR HIRES OR HIRING OR CONTRACT??? OR PERSONNEL OR WORKM?N OR EMPLOY OR EMPLOYEE? OR PROFESSIONAL? ? OR TECHNICIAN? ? OR TECH? ? OR WORKER? ? OR REPAIRM?N OR LABOR?? OR LABOUR??
S7	71185	S1(5N)S2
S8	473	S4(5N)S5(5N)S6
S9	0	S7(S)S3(S)S8
S10	10	S7 AND (S3 OR S8)
S11	252	IC=(G06F-017? AND ((B23Q-017? OR G01M-019?) OR G09B-025?))
S12	9	S11 AND (S3 OR S7 OR S8)
S13	19	S10 OR S12 }
S14	19	IDPAT- (sorted in duplicate/non-duplicate order)
S15	18	IDPAT (primary/non-duplicate records only)

15/3,K/1 (Item 1 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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015674672 **Image available**

WPI Acc No: 2003-736859/200370

XRPX Acc No: N03-589408

Component distribution management system for motor vehicle *repair*, prints operation *instructions* of *ordered* *component* in voucher for transmission to purchasing person, when order corresponding to the component is received

Patent Assignee: HONDA MOTOR CO LTD (HOND)

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2003223492	A	20030808	JP 200219483	A	20020129	200370 B

Priority Applications (No Type Date): JP 200219483 A 20020129

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
JP 2003223492	A	4	G06F-017/60	

Component distribution management system for motor vehicle *repair*, prints operation *instructions* of *ordered* *component* in voucher for transmission to purchasing person, when order corresponding to the component is received

Abstract (Basic):

... For managing distribution of *ordered* *components* and spare parts related to motor vehicle to manufacturing plant, repair shop and companies through...

...As the operation instructions are delivered along with the *ordered* *components*, the component distribution management efficiency is improved...

15/3,K/2 (Item 2 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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015321290 **Image available**

WPI Acc No: 2003-382225/200336

XRPX Acc No: N03-305348

Method of demonstrating an automotive air conditioning diagnostic device involves displaying a simulation which includes describing how to connect the air-conditioning automotive diagnostic device to an automobile

Patent Assignee: KALLEY T D (KALL-I); BRIGHT SOLUTIONS INC (BRIG-N)

Inventor: KALLEY T D

Number of Countries: 100 Number of Patents: 002

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200336550	A1	20030501	WO 2002US34129	A	20021025	200336 B
US 20030083789	A1	20030501	US 2001983597	A	20011025	200340

Priority Applications (No Type Date): US 2001983597 A 20011025

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
WO 200336550	A1	E	30 G06G-007/48	

Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO RU SD SE SG SI SK SL TJ TM TN TR TT TZ UA UG US UZ VN YU ZA ZM ZW

Designated States (Regional): AT BE BG CH CY CZ DE DK EA EE ES FI FR GB

GH GM GR IE IT KE LS MC MW MZ NL OA PT SD SE SK SL TR TZ UG ZM ZW
US 2003Q083789 A1 G06F-017/00

Abstract (Basic):

... For demonstrating and *training* in the use, operation and
repair of a device such as a automotive air conditioning diagnostic
tester (Claimed...)

International Patent Class (Main): *G06F-017/00*...

...International Patent Class (Additional): *G09B-025/00*

15/3,K/7 (Item 7 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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010973422 **Image available**

WPI Acc No: 1996-470371/199647

XRPX Acc No: N96-396600

CAD based component installation method e.g. for ground integrated data
production appts - uses operational data which is formed based on
arrangement *order* *components* to carry out actual component
installation

Patent Assignee: MATSUSHITA DENKI SANGYO KK (MATU)

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 8236996	A	19960913	JP 9539979	A	19950228	199647 B

Priority Applications (No Type Date): JP 9539979 A 19950228

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
JP 8236996	A	6	H05K-013/04	

... uses operational data which is formed based on arrangement *order*
components to carry out actual component installation

...Abstract (Basic): Skip *instruction* which prohibits *installation* of
certain components is produced based on contents of skip command-
component correspondence table. The...

15/3,K/9 (Item 9 from file: 347)

DIALOG(R)File 347:JAPIO

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07769188 **Image available**

TEACHING MATERIAL *PREPARATION* SUPPORT METHOD, *TEACHING* MATERIAL USE
MANAGING METHOD, SERVER, AND PROGRAM

PUB. NO.: 2003-263097 [JP 2003263097 A]

PUBLISHED: September 19, 2003 (20030919)

INVENTOR(s): OZOEGAWA TAKAHIRO

APPLICANT(s): FUJITSU LTD

APPL. NO.: 2002-067519 [JP 200267519]

FILED: March 12, 2002 (20020312)

TEACHING MATERIAL *PREPARATION* SUPPORT METHOD, *TEACHING* MATERIAL USE
MANAGING METHOD, SERVER, AND PROGRAM

ABSTRACT

PROBLEM TO BE SOLVED: To enable a user to easily understand/evaluate and to
easily *prepare*/edit the contents of a *teaching* material, and to enable
a teaching material provider to accurately charge.

SOLUTION: A server 1...

... material selecting route in the past and evaluation information

(recommendation degree) of each material. The *purchased* *material* is transferred to a customer area 1a, where preparation/editing of each user's original...

f

15/AN,AZ, TI/1 (Item from file: 350)
DIALOG(R)File 350: (c) 2004 Thomson Derwent. All rts. reserv.

015674672

Component distribution management system for motor vehicle *repair*, prints operation *instructions* of *ordered* *component* in voucher for transmission to purchasing person, when order corresponding to the component is received

Local Applications (No Type Date): JP 200219483 A 20020129

Priority Applications (No Type Date): JP 200219483 A 20020129

15/AN,AZ, TI/2 (Item 2 from file: 350)
DIALOG(R)File 350: (c) 2004 Thomson Derwent. All rts. reserv.

015321290

Method of demonstrating an automotive air conditioning diagnostic device involves displaying a simulation which includes describing how to connect the air-conditioning automotive diagnostic device to an automobile

Local Applications (No Type Date): WO 2002US34129 A 20021025; US 2001983597 A 20011025

Priority Applications (No Type Date): US 2001983597 A 20011025

15/AN,AZ, TI/3 (Item 3 from file: 350)
DIALOG(R)File 350: (c) 2004 Thomson Derwent. All rts. reserv.

014997019

Three-dimensional architectural models creation using CAD system, involves affixing scaled texture overlays corresponding to surface textures, to model construction material which is assembled according to instructions

Local Applications (No Type Date): US 99324219 A 19990602; US 2002108120 A 20020326; US 99324219 A 19990602; US 2002108120 A 20020326; WO 2003US9496 A 20030326

Priority Applications (No Type Date): US 99324219 A 19990602; US 2002108120 A 20020326

15/AN,AZ, TI/4 (Item 4 from file: 350)
DIALOG(R)File 350: (c) 2004 Thomson Derwent. All rts. reserv.

014946526

Portable air *cleaner* for electric *train*, conference room, has filter regenerated by ventilating, during charging of air blower

Local Applications (No Type Date): JP 2001109591 A 20010409

Priority Applications (No Type Date): JP 2001109591 A 20010409

15/AN,AZ, TI/5 (Item 5 from file: 350)
DIALOG(R)File 350: (c) 2004 Thomson Derwent. All rts. reserv.

014491940

Reading training management system in enterprise, derives management data by processing stored data about reading capability of each person before and after training

Local Applications (No Type Date): JP 2000258887 A 20000829; US 2001940535 A 20010829; CN 2001125850 A 20010829

Priority Applications (No Type Date): JP 2000258887 A 20000829

15/AN,AZ, TI/6 (Item 6 from file: 350)
DIALOG(R)File 350: (c) 2004 Thomson Derwent. All rts. reserv.

011565128

3D CAD data formation method for building structure - involves forming 3D
CAD data of DXF format based on 3D coordinate values
Local Applications (No Type Date): JP 9690217 A 19960319
Priority Applications (No Type Date): JP 9690217 A 19960319

15/AN,AZ,TI/7 (Item 7 from file: 350)
DIALOG(R)File 350:(c) 2004 Thomson Derwent. All rts. reserv.

010973422
CAD based component installation method e.g. for ground integrated data
production appts - uses operational data which is formed based on
arrangement *order* *components* to carry out actual component
installation

Local Applications (No Type Date): JP 9539979 A 19950228
Priority Applications (No Type Date): JP 9539979 A 19950228

15/AN,AZ,TI/8 (Item 8 from file: 350)
DIALOG(R)File 350:(c) 2004 Thomson Derwent. All rts. reserv.

010536316
Fault diagnosis device - has case registration part which stops
registration of diagnostic examples while mode control part is still
selecting trouble research mode to be used
Local Applications (No Type Date): JP 9459571 A 19940329
Priority Applications (No Type Date): JP 9459571 A 19940329

15/AN,AZ,TI/9 (Item 9 from file: 347)
DIALOG(R)File 347:(c) 2004 JPO & JAPIO. All rts. reserv.

07769188
TEACHING MATERIAL *PREPARATION* SUPPORT METHOD, *TEACHING* MATERIAL USE
MANAGING METHOD, SERVER, AND PROGRAM

APPL. NO.: 2002-067519 [JP 200267519]

15/AN,AZ,TI/10 (Item 10 from file: 347)
DIALOG(R)File 347:(c) 2004 JPO & JAPIO. All rts. reserv.

07525809
FAILURE MANAGEMENT DEVICE FOR MACHINE TOOL

APPL. NO.: 2001-208735 [JP 2001208735]

15/AN,AZ,TI/11 (Item 11 from file: 347)
DIALOG(R)File 347:(c) 2004 JPO & JAPIO. All rts. reserv.

07495654
SUPPORT SYSTEM FOR HELPING CONSTRUCTION PROMOTER BECOME MAIN CONSTRUCTOR

APPL. NO.: 2001-176402 [JP 2001176402]

15/AN,AZ,TI/12 (Item 12 from file: 347)
DIALOG(R)File 347:(c) 2004 JPO & JAPIO. All rts. reserv.

07429293
MACHINERY MAINTENANCE FEE SETTING SYSTEM AND MACHINERY INSURANCE FEE
SETTING SYSTEM

APPL. NO.: 2001-094229 [JP 200194229]

15/AN,AZ, TI/13 (Item 13 from file: 347)
DIALOG(R)File 347:(c) 2004 JPO & JAPIO. All rts. reserv.

06856182
PHOTOGRAPH PRINTING DEVICE

APPL. NO.: 11-263245 [JP 99263245]

15/AN,AZ, TI/14 (Item 14 from file: 347)
DIALOG(R)File 347:(c) 2004 JPO & JAPIO. All rts. reserv.

05957854
DEVICE FOR PREPARING DOCUMENT AND METHOD THEREFOR

APPL. NO.: 09-039518 [JP 9739518]

15/AN,AZ, TI/15 (Item 15 from file: 347)
DIALOG(R)File 347:(c) 2004 JPO & JAPIO. All rts. reserv.

05840826
METHOD FOR MANAGING DESIGN OF ASSEMBLING OF POLES, AND SYSTEM THEREFOR

APPL. NO.: 08-282424 [JP 96282424]

15/AN,AZ, TI/16 (Item 16 from file: 347)
DIALOG(R)File 347:(c) 2004 JPO & JAPIO. All rts. reserv.

04994908
THREE-DIMENSIONAL REPRESENTING METHOD FOR STRUCTURE ANALYTIC RESULT OF
BUILDING

APPL. NO.: 06-077259 [JP 9477259]

15/AN,AZ, TI/17 (Item 17 from file: 347)
DIALOG(R)File 347:(c) 2004 JPO & JAPIO. All rts. reserv.

04955592
EQUIPMENT FOR OBSERVATION AND REPAIR OF INSIDE OF HIGH TEMPERATURE FURNACE

APPL. NO.: 06-041410 [JP 9441410]

15/AN,AZ, TI/18 (Item 18 from file: 347)
DIALOG(R)File 347:(c) 2004 JPO & JAPIO. All rts. reserv.

04004722
EQUIPMENT WITH TURBULENT AIR PREVENTING ATTACHMENT

APPL. NO.: 03-147206 [JP 91147206]

?show files;ds
File 348:EUROPEAN PATENTS 1978-2004/Apr W02
(c) 2004 European Patent Office
File 349:PCT FULLTEXT 1979-2002/UB=20040415,UT=20040408
(c) 2004 WIPO/Univentio

Set	Items	Description
S1	1130096	HELP OR INSTRUCTION?? OR DIRECTION? ? OR STEP(2W) STEP OR GUIDE? ? OR HOW()TO OR DEMONSTRAT??? OR DEMO OR DEMOS OR DEMOING OR TEACH?? OR TRAIN??? OR LEARN??? OR COURSE
S2	1316236	(PERFORM? OR ACCOMPLISH OR DO OR DOING) (2N) (TASK? ? OR JOB? ? OR WORK OR CHORE? ? OR PROCEDURE? ?) OR INSTALL? OR REPAIR??? OR MAINTAIN OR MAINTENANCE OR CLEAN??? OR PREPAR? OR BUILDD??? OR CONSTRUCT??? OR REPLACE? OR RENOVAT???
S3	6996	(BUY??? OR PURCHAS??? OR PROCUR??? OR ACQUIR??? OR OBTAIN?? ? OR LEASE? ? OR RENT?? OR ORDER?? OR GET) () (MATERIAL? ? OR TOOL? ? OR EQUIPMENT OR SUPPLIES OR INGREDIENTS OR PARTS OR MACHINERY OR COMPONENT? ? OR UTENSIL? ?)
S4	1114239	COMPAR? OR CONTRAST??? OR EVALUAT??? OR ASSESS? OR DETERMIN? OR REVIEW??? OR SURVEY???
S5	736364	COST? ? OR PRICE? ? OR CHARGE? ? OR FEE OR FEES OR PRICING OR MONEY OR EXPENDITURE? ? OR EXPENS??? OR PAY??? OR PAYMENT? ?
S6	589716	HIRE OR HIRES OR HIRING OR CONTRACT??? OR PERSONNEL OR WORKM?N OR EMPLOY OR EMPLOYEE? OR PROFESSIONAL? ? OR TECHNICIAN? ? OR TECH? ? OR WORKER? ? OR REPAIRM?N OR LABOR?? OR LABOUR??
S7	84340	S1(5N)S2
S8	1145	S4(5N)S5(5N)S6
S9	8	S7(S)S3(S)S8
S10	205	S7(S) (S3 OR S8) ..
S11	44365	IG=(G06F-01-7? OR B23Q-017? OR G01M-019? OR G09B-025?)
S12	33	S10 AND S11
S13	26	S12 NOT S9
S14	26	IDPAT (sorted in duplicate/non-duplicate order)
S15	26	IDPAT (primary/non-duplicate records only)

15/3,K/4 . . . (Item 4 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
(c) 2004 WIPO/Univentio. All rts. reserv.

00883113 **Image available**

METHOD FOR TRAINING SERVICE PERSONNEL TO SERVICE SELECTED EQUIPMENT
METHODE DE FORMATION POUR PERSONNEL D'ENTRETIEN DEVANT ASSURER L'ENTRETIEN
D'UN EQUIPEMENT DONNE

Patent Applicant/Assignee:

GENERAL ELECTRIC COMPANY, One River Road, Schenectady, NY 12301, US, US
(Residence), US (Nationality)

Inventor(s):

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44130, US,
PARRISH Keith, 71 Skallie Drive, North East, PA 16428, US,

Legal Representative:

MORA Enrique J (et al) (agent), Beusse, Brownlee, Bowdoin & Wolter PA,
Suite 2500, 390 North Orange Avenue, Orlando, FL 32801, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200217273 A2 20020228 (WO 0217273)

Application: WO 2001US12982 20010420 (PCT/WO US0112982)

Priority Application: US 2000644421 20000823; US 2000258747 20001229

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU
CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR
KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE
SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 11438

Main International Patent Class: *G06F-017/60*

Fulltext Availability:

Claims

Claim

... parts identification ensures accurate information feedback to both the parts ordering module 58 and the *ordered* *parts* tracking module 60. In another embodiment the portable unit 14 1 5 includes a camera...

...use during the collection of additional diagnostic information or when problems are encountered during the *course* of a *repair*. The portable unit 14 includes a graphical user interface. An exemplary screen is shown in...

15/3,K/6 (Item 6 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT
(c) 2004 WIPO/Univentio. All rts. reserv.

00831864 **Image available**

DELIVERY SYSTEM AND METHOD FOR VEHICLES AND THE LIKE
SYSTEME ET PROCEDE DE DISTRIBUTION DE VEHICULES ET AUTRES

Patent Applicant/Assignee:

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Inventor(s):

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WOODLEY Jay, 2440 Stonegate Drive, Cumming, GA 30131, US,
KIMURA Keith, 18070 Cockelbar Place, Rowland Heights, CA 91748, US,
MELWING James, 4477 Brittany Lane, Crestwood, KY 40014, US,

SALLUSTI, Charles, 665 Iron Run Court, Alpharetta, GA 30044, US.

Legal Representative:

YOUNG Jeffrey E (et al) (agent), Alston & Bird LLP, Bank of America Plaza, Suite 4000, 101 South Tryon Street, Charlotte, NC 28280-4000, US

Patent and Priority Information (Country, Number, Date):

Patent: WO 200165454 A2-A3 20010907 (WO 0165454)

Application: WO 2001US6652 20010228 (PCT/WO US0106652)

Priority Application: US 2000185607 20000229

Designated States: AE AG AL AM AT (utility model) AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ (utility model) CZ DE (utility model) DE DK (utility model) DK DM DZ EE (utility model) EE ES FI (utility model) FI GB GD GE GH GM HR ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK (utility model) SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 37390

Main International Patent Class: *G06F-017/60*

Fulltext Availability:

Detailed Description

Detailed Description

... communication and a presence before dealers and carriers.

Activities will include the following.

Carrier performance *reviews*: daily, monthly, quarterly as required

Auditing: facilities, vehicle handling, paperwork, *cost* accounting,

personnel

Planning sessions

Dealer visits

Cost control and *review*

Quality programs and enforcement

Area Managers The operating Area Managers are responsible for all activities...

... vehicle entry into the network per a planned carrier mode; distribution and flow plan, and *building* *trains* according to blocking schedules as required by the rail network to feed the mixing centers...

15/3,K/12 (Item 12 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

(c) 2004 WIPO/Univentio. All rts. reserv.

00796132 **Image available**

GENERAL CONSTRUCTION COMPUTERIZED ESTIMATING SOFTWARE PROGRAM

LOGICIEL D'ESTIMATION DE CONSTRUCTION GENERALE

Patent Applicant/Assignee:

ADVANCED SOFTWARE TECHNOLOGIES CORPORATION, 1880 Fairview Road, Mountoursville, PA 17754-9311, US, US (Residence), US (Nationality)

Inventor(s):

PAPALIA Joseph A, 1880 Fairview Road, Montoursville, PA 17754-9311, US,

Legal Representative:

HILL Rustan J (et al) (agent), Arent Fox Kintner Plotkin & Kahn, PLLC, Suite 600, 1050 Connecticut Avenue, N.W., Washington, DC 20036-5339, US

Patent and Priority Information (Country, Number, Date):

Patent: WO 200129634 A2 20010426 (WO 0129634)

Application: WO 2000US26269 20001020 (PCT/WO US0026269)

Priority Application: 99160833 19991021
Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ
DE DK DM DZ EE ES FI GB GD GE GH GM HR ID IL IN IS JP KE KG KP KR KZ
LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG
SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 25237

Main International Patent Class: *G06F-017/60*

Fulltext Availability:

Detailed Description

Detailed Description

... those recognized by the construction industry as being the most reputable, force the user into *learning*-computer *build*-tool techniques with the end result being a method of estimating that is unfamiliar to...

...construction industry has successfully thrived and relied upon spreadsheet estimating procedures for many years. Because *cost* *evaluation* is so critical to *contract* negotiations and bidding procedures and the need to quickly view and analyze individual line item

...

15/3,K/22 (Item 22 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

(c) 2004 WIPO/Univentio. All rts. reserv.

00761423

A SYSTEM, METHOD, AND ARTICLE OF MANUFACTURE FOR EFFECTIVELY CONVEYING WHICH COMPONENTS OF A SYSTEM ARE REQUIRED FOR IMPLEMENTATION OF TECHNOLOGY
SYSTEME, PROCEDE ET ARTICLE MANUFACTURE POUR L'ACHEMINEMENT EFFICACE DES COMPOSANTS D'UN SYSTEME NECESSAIRES A LA MISE EN PRATIQUE D'UNE TECHNOLOGIE

Patent Applicant/Assignee:

ACCENTURE LLP, 100 South Wacker Drive, Chicago, IL 60606, US, US
(Residence), US (Nationality)

Inventor(s):

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BARRESE James J, 757 Pine Avenue, San Jose, CA 95125, US,

Legal Representative:

BRUESS Steven C (agent), Merchant & Gould P.C., P.O. Box 2903,
Minneapolis, MN 55402-0903, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200073929 A2 20001207 (WO 0073929)
Application: WO 2000US14457 20000524 (PCT/WO US0014457)

Priority Application: US 99321136 19990527

Designated States: AE AG AL AM AT AT (utility model) AU AZ BA BB BG BR BY CA CH CN CR CU CZ CZ (utility model) DE DE (utility model) DK DK (utility model) DM DZ EE EE (utility model) ES FI FI (utility model) GB GD GE GH GM HR ID IL IN IS JP KE KG KP KR KR (utility model) KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SK (utility model) SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English
Filing Language: English
Fulltext Word Count: 150133

Main International Patent Class: *G06F-017/60*

Fulltext Availability:
Detailed Description

Detailed Description

... system. Initially, a pictorial 1 5 representation of the system is displayed which includes various *components* of the system. Next, the components of the system are indicia coded in order to... diagrams are linked to the actual objects (Windows, Services, etc.) in the repository. This will *maintain* consistency of the design documentation with the actual objects used in development.

146

c) Do...are fully integrated into the team.

For both image and audio, it is possible to *purchase* re-usable content from agencies, usually delivered in the form of CD-ROMs.

NOTE: Tools...

...of fields, either randomly or systematically.

0 Test design repository tools - facilitate structured design and *maintenance* of test cases. They *help* the developer find existing test cases, cycles, and scripts that may be appropriate for reuse...

15/3,K/24 (Item 24 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT
(c) 2004 WIPO/Univentio. All rts. reserv.

00401843 **Image available**

APPARATUS AND METHOD FOR MANAGING AND DISTRIBUTING DESIGN AND MANUFACTURING INFORMATION THROUGHOUT A SHEET METAL PRODUCTION FACILITY
APPAREIL ET METHODE CORRESPONDANTE PERMETTANT DE GERER ET DE REPARTIR UNE INFORMATION RELATIVE A LA CONCEPTION ET A LA FABRICATION DANS UNE INSTALLATION DE PRODUCTION DE TOLES

Patent Applicant/Assignee:

AMADA MÉTRÉCS CO LTD,
AMADASOFT AMERICA INC,

Inventor(s):

HAZAMA Kensuke,
HWANG Yearn-Tzuo,
SAKAI Satoshi,

Patent and Priority Information (Country, Number, Date):

Patent: WO 9742587 A1 19971113
Application: WO 97US7472 19970506 (PCT/WO US9707472)
Priority Application: US 9616958 19960506; US 96690084 19960731

Designated States: AT BE CH DE DK ES FI FR GB GR IE IT LU MC NL PT SE

Publication Language: English

Fulltext Word Count: 147831

Main International Patent Class: *G06F-017/60*

Fulltext Availability:

Detailed Description

Detailed Description

... of bent sheet metal components.

2. Background Information

Traditionally, the production of bent sheet metal *components* at, for example, a progressive sheet metal manufacturing facility, involves a

series of production a...

...system. Typically, a customer will provided a blueprint containing one or more drawings of the *component* and the critical geometric dimensions of the part. The blueprint may also indicate any special...counts for unfix one face (pnewmatrix,
pnewmatchlist, pcnew, matrixdim, nfacefixed+1)
SUBSTITUTE SHEET (RULE 26)
//*clean* up
delete P pcandidates
delete H pincreases
return (0);
updates counters for fixing one more...

15/AN,AZ, TI/1 (Item 1 from file: 349)
DIALOG(R) File 349: (c) 2004 WIPO/Univentio. All rts. reserv.

01000050
MACHINE-IMPLEMENTABLE PROJECT FINANCE ANALYSIS AND NEGOTIATING TOOL
SOFTWARE, METHOD AND SYSTEM
LOGICIEL D'OUTIL DE NEGOCIATION ET D'ANALYSE FINANCIERES DE PROJET POUVANT
ETRE IMPLEMENTE SUR MACHINE, ET PROCEDE ET SYSTEME CORRESPONDANTS
Application: WO 2001US30716 20011001 (PCT/WO US0130716)

15/AN,AZ, TI/2 (Item 2 from file: 349)
DIALOG(R) File 349: (c) 2004 WIPO/Univentio. All rts. reserv.

00933152
EXTENDED WEB ENABLED MULTI-FEATURED BUSINESS TO BUSINESS COMPUTER SYSTEM
FOR RENTAL VEHICLE SERVICES
SYSTEME INFORMATIQUE ETENDU ENTRE ENTREPRISES, A FONCTIONS MULTIPLES,
FONCTIONNANT SUR LE WEB, POUR DES SERVICES DE LOCATION DE VEHICULES
Application: WO 2001US51437 20011019 (PCT/WO US0151437)

Parent Application/Grant:
Related by Continuation to: US 2000694050 20001020 (CIP)

15/AN,AZ, TI/3 (Item 3 from file: 349)
DIALOG(R) File 349: (c) 2004 WIPO/Univentio. All rts. reserv.

00920133
SYSTEM AND METHOD TO PROVIDE MAINTENANCE FOR AN ELECTRICAL POWER
GENERATION, TRANSMISSION AND DISTRIBUTION SYSTEM
SYSTEME ET PROCEDE PERMETTANT D'ASSURER L'ENTRETIEN D'UN SYSTEME DE
PRODUCTION, DE TRANSMISSION ET DE DISTRIBUTION D'ENERGIE ELECTRIQUE
Application: WO 2001IB2769 20011221 (PCT/WO IB0102769)

15/AN,AZ, TI/4 (Item 4 from file: 349)
DIALOG(R) File 349: (c) 2004 WIPO/Univentio. All rts. reserv.

00883113
METHOD FOR TRAINING SERVICE PERSONNEL TO SERVICE SELECTED EQUIPMENT
METHODE DE FORMATION POUR PERSONNEL D'ENTRETIEN DEVANT ASSURER L'ENTRETIEN
D'UN EQUIPEMENT DONNE
Application: WO 2001US12982 20010420 (PCT/WO US0112982)

15/AN,AZ, TI/5 (Item 5 from file: 349)
DIALOG(R) File 349: (c) 2004 WIPO/Univentio. All rts. reserv.

00840959
HEDGING EXCHANGE TRADED MUTUAL FUNDS OR OTHER PORTFOLIO BASKET PRODUCTS
COUVERTURE DE FONDS COMMUNS DE PLACEMENT OU D'AUTRES PRODUITS DE PANIER DE
PORTEFEUILLE ECHANGES
Application: WO 2001US40374 20010326 (PCT/WO US0140374)
Parent Application/Grant:
Related by Continuation to: US 2000536258 20000327 (CON)

15/AN,AZ, TI/6 (Item 6 from file: 349)
DIALOG(R) File 349: (c) 2004 WIPO/Univentio. All rts. reserv.

00831864
DELIVERY SYSTEM AND METHOD FOR VEHICLES AND THE LIKE
SYSTEME ET PROCEDE DE DISTRIBUTION DE VEHICULES ET AUTRES
Application: WO 2001US6652 20010228 (PCT/WO US0106652)

15/AN,AZ, TI/7 (Item 7 from file: 349)
DIALOG(R) File 349: (c) 2004 WIPO/Univentio. All rts. reserv.

00814145

A METHOD FOR EXECUTING A NETWORK-BASED CREDIT APPLICATION PROCESS
PROCEDE DE MISE EN OEUVRE D'UN PROCESSUS DE DEMANDE DE CREDIT EN RESEAU
Application: WO 2000US35216 20001222 (PCT/WO US0035216)

15/AN,AZ, TI/8 (Item 8 from file: 349)
DIALOG(R) File 349: (c) 2004 WIPO/Univentio. All rts. reserv.

00806389

SCHEDULING AND PLANNING BEFORE AND PROACTIVE MANAGEMENT DURING MAINTENANCE
AND SERVICE IN A NETWORK-BASED SUPPLY CHAIN ENVIRONMENT
PROGRAMMATION ET PLANIFICATION ANTICIPEE, ET GESTION PROACTIVE AU COURS DE
LA MAINTENANCE ET DE L'ENTRETIEN D'UN ENVIRONNEMENT DU TYPE CHAINE
D'APPROVISIONNEMENT RESEAUTEE
Application: WO 2000US32228 20001122 (PCT/WO US0032228)

15/AN,AZ, TI/9 (Item 9 from file: 349)
DIALOG(R) File 349: (c) 2004 WIPO/Univentio. All rts. reserv.

00806384

NETWORK AND LIFE CYCLE ASSET MANAGEMENT IN AN E-COMMERCE ENVIRONMENT AND
METHOD THEREOF
GESTION D'ACTIFS DURANT LE CYCLE DE VIE ET EN RESEAU DANS UN ENVIRONNEMENT
DE COMMERCE ELECTRONIQUE ET PROCEDE ASSOCIE
Application: WO 2000US32324 20001122 (PCT/WO US0032324)

15/AN,AZ, TI/10 (Item 10 from file: 349)
DIALOG(R) File 349: (c) 2004 WIPO/Univentio. All rts. reserv.

00803948

METHOD OF AND SYSTEM FOR ENABLING BRAND-IMAGE COMMUNICATION BETWEEN VENDORS
AND CONSUMERS
PROCEDE ET SYSTEME PERMETTANT DE COMMUNIQUER UNE IMAGE DE MARQUE ENTRE DES
VENDEURS ET DES CONSOMMATEURS
Application: WO 2000US31757 20001117 (PCT/WO US0031757)
Parent Application/Grant:
Related by Continuation to: US 99441973 19991117 (CIP); US 99447121
19991122 (CIP); US 99465859 19991217 (CIP); US 2000483105 20000114
(CIP); US 2000599690 20000622 (CIP); US 2000641908 20000818 (CIP); US
2000695744 20001024 (CIP)

15/AN,AZ, TI/11 (Item 11 from file: 349)
DIALOG(R) File 349: (c) 2004 WIPO/Univentio. All rts. reserv.

00801778

A METHOD FOR DETERMINING THE CONTENTS OF A SELF-CARE KIT
PROCEDE POUR DETERMINER LE CONTENU D'UNE TROUSSE D'AUTOSOINS
Application: WO 2000US30902 20001110 (PCT/WO US0030902)

15/AN,AZ, TI/12 (Item 12 from file: 349)
DIALOG(R) File 349: (c) 2004 WIPO/Univentio. All rts. reserv.

00796132

GENERAL CONSTRUCTION COMPUTERIZED ESTIMATING SOFTWARE PROGRAM
LOGICIEL D'ESTIMATION DE CONSTRUCTION GENERALE
Application: WO 2000US26269 20001020 (PCT/WO US0026269)

15/AN,AZ, TI/13 (Item 13 from file: 349)
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

00784185

A SYSTEM AND METHOD FOR STREAM-BASED COMMUNICATION IN A COMMUNICATION SERVICES PATTERNS ENVIRONMENT
SYSTEME, PROCEDE ET ARTICLE DE PRODUCTION FOURNISANT UN SYSTEME DE COMMUNICATION EN CONTINU DANS UN ENVIRONNEMENT DE CONFIGURATIONS DE SERVICES DE COMMUNICATION

Application: WO 2000US24125 20000831 (PCT/WO US0024125)

15/AN,AZ, TI/14 (Item 14 from file: 349)
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

00777022

A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR AN E-COMMERCE BASED ARCHITECTURE
SYSTEME, PROCEDE ET ARTICLE DE PRODUCTION POUR UNE ARCHITECTURE BASEE SUR LE COMMERCE ELECTRONIQUE

Application: WO 2000US20704 20000728 (PCT/WO US0020704)

15/AN,AZ, TI/15 (Item 15 from file: 349)
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

00777021

A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR AN E-COMMERCE BASED USER FRAMEWORK DESIGN FOR MAINTAINING USER PREFERENCES, ROLES AND DETAILS
SYSTEME, PROCEDE ET ARTICLE MANUFACTURE UTILISES EN COMMERCE ELECTRONIQUE POUR LA CONCEPTION DE STRUCTURES D'UTILISATEURS DESTINEES A PRESERVER LES PREFERENCES, ROLES ET DETAILS DES UTILISATEURS

Application: WO 2000US20549 20000728 (PCT/WO US0020549)

15/AN,AZ, TI/16 (Item 16 from file: 349)
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

00777016

A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR MAINTAINING DATA IN AN E-COMMERCE BASED TECHNICAL ARCHITECTURE
SYSTEME, PROCEDE ET ARTICLE MANUFACTURE DE MAINTIEN DES DONNEES DANS UNE ARCHITECTURE TECHNIQUE DE COMMERCE ELECTRONIQUE

Application: WO 2000US20546 20000728 (PCT/WO US0020546)

15/AN,AZ, TI/17 (Item 17 from file: 349)
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

00775308

A SYSTEM, METHOD AND COMPUTER PROGRAM FOR DETERMINING OPERATIONALMURITY OF AN ORGANIZATION
SYSTEME, PROCEDE ET ARTICLE FABRIQUE PERMETTANT DE MESURER LA MATURITE OPERATIONNELLE D'UNE ORGANISATION D'OPERATIONS

Application: WO 2000US20399 20000726 (PCT/WO US0020399)

15/AN,AZ, TI/18 (Item 18 from file: 349)
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

00771312

METHOD AND APPARATUS FOR SETTLING CLAIMS BETWEEN HEALTH CARE PROVIDERS AND THIRD PARTY PAYERS USING A SMART CARD ID CARD

PROCEDE ET APPAREIL D'REGLEMENT D'INDEMNITES ENTRE DES FOURNISSEURS DE SOINS MEDICAUX ET DES TIERCES PARTIES QUI PAYENT A L'AIDE D'UNE CARTE D'IDENTITE INTELLIGENTE

Application: WO 2000US19053 20000713 (PCT/WO US0019053)

15/AN,AZ, TI/19 (Item 19 from file: 349)

DIALOG(R)File 349: (c) 2004 WIPO/Univentio. All rts. reserv.

00769406

INTEGRATED BUSINESS-TO-BUSINESS WEB COMMERCE AND BUSINESS AUTOMATION SYSTEM SYSTEME INTEGRE D'AUTOMATISATION DES ECHANGES COMMERCIAUX ENTRE ENTREPRISES PAR L'INTERNET

Application: WO 2000US16739 20000616 (PCT/WO US0016739)

Parent Application/Grant:

Related by Continuation to: US 99334688 19990617 (CON)

15/AN,AZ, TI/20 (Item 20 from file: 349)

DIALOG(R)File 349: (c) 2004 WIPO/Univentio. All rts. reserv.

00761430, . . .

SYSTEM, METHOD AND COMPUTER PROGRAM FOR REPRESENTING PRIORITY INFORMATION CONCERNING COMPONENTS OF A SYSTEM

SYSTEME, METHODE ET ARTICLE FABRIQUE PERMETTANT DE CLASSEZ PAR ORDRE DE PRIORITE DES COMPOSANTS D'UNE STRUCTURE DE RESEAU NECESSAIRES A LA MISE EN OEUVRE D'UNE TECHNIQUE

Application: WO 2000US14406 20000524 (PCT/WO US0014406)

15/AN,AZ, TI/21 (Item 21 from file: 349)

DIALOG(R)File 349: (c) 2004 WIPO/Univentio. All rts. reserv.

00761424

A SYSTEM, METHOD, AND ARTICLE OF MANUFACTURE FOR PHASE DELIVERY OF COMPONENTS OF A SYSTEM REQUIRED FOR IMPLEMENTATION OF TECHNOLOGY

SYSTEME, PROCEDE ET ARTICLE MANUFACTURE DESTINES A LA FOURNITURE PAR PHASES DE COMPOSANTS D'UN SYSTEME NECESSAIRES A L'APPLICATION D'UNE TECHNIQUE

Application: WO 2000US14458 20000524 (PCT/WO US0014458)

15/AN,AZ, TI/22 (Item 22 from file: 349)

DIALOG(R)File 349: (c) 2004 WIPO/Univentio. All rts. reserv.

00761423

A SYSTEM, METHOD, AND ARTICLE OF MANUFACTURE FOR EFFECTIVELY CONVEYING WHICH COMPONENTS OF A SYSTEM ARE REQUIRED FOR IMPLEMENTATION OF TECHNOLOGY

SYSTEME, PROCEDE ET ARTICLE MANUFACTURE POUR L'ACHEMINEMENT EFFICACE DES COMPOSANTS D'UN SYSTEME NECESSAIRES A LA MISE EN PRATIQUE D'UNE TECHNOLOGIE

Application: WO 2000US14457 20000524 (PCT/WO US0014457)

15/AN,AZ, TI/23 (Item 23 from file: 349)

DIALOG(R)File 349: (c) 2004 WIPO/Univentio. All rts. reserv.

00761422

BUSINESS ALLIANCE IDENTIFICATION

SYSTEME, PROCEDE ET ARTICLE DE PRODUCTION POUR L'IDENTIFICATION D'ALLIANCES COMMERCIALES DANS UN CADRE D'ARCHITECTURE RESEAU

Application: WO 2000US14375 20000524 (PCT/WO US0014375)

15/AN,AZ, TI/24 (Item 24 from file: 349)

00401843

APPARATUS AND METHOD FOR MANAGING AND DISTRIBUTING DESIGN AND MANUFACTURING INFORMATION THROUGHOUT A SHEET METAL PRODUCTION FACILITY
APPAREIL ET METHODE CORRESPONDANTE PERMETTANT DE GERER ET DE REPARTIR UNE INFORMATION RELATIVE A LA CONCEPTION ET A LA FABRICATION DANS UNE INSTALLATION DE PRODUCTION DE TOLES

Application: WO 97US7472 19970506 (PCT/WO US9707472)

15/AN,AZ, TI/25 (Item 25 from file: 349)

DIALOG(R) File 349: (c) 2004 WIPO/Univentio. All rts. reserv.

00376923

STRUCTURED FOCUSED HYPERTEXT DATA STRUCTURE
STRUCTURE DE DONNEES HYPERTEXTE ARTICULEE SUR LA STRUCTURATION
Application: WO 96IL131 19961023 (PCT/WO IL9600131)

15/AN,AZ, TI/26 (Item 26 from file: 349)

DIALOG(R) File 349: (c) 2004 WIPO/Univentio. All rts. reserv.

00348333

AN INTEGRATED DEVELOPMENT PLATFORM FOR DISTRIBUTED PUBLISHING AND MANAGEMENT OF HYPERMEDIA OVER WIDE AREA NETWORKS
PLATE-FORME DE DEVELOPPEMENT INTEGREE POUR LA PUBLICATION ET LA GESTION REPARTIES D'HYPERMEDIA SUR DES RESEAUX LONGUE PORTEE
Application: WO 96US1686 19960321 (PCT/WO US9601686)

?show files;ds

File 1:ERIC 1966-2004/Mar 31
 (c) format only 2004 The Dialog Corporation

File 2:INSPEC 1969-2004/Apr W2
 (c) 2004 Institution of Electrical Engineers

File 35:Dissertation Abs Online 1861-2004/Mar
 (c) 2004 ProQuest Info&Learning

File 65:Inside Conferences 1993-2004/Apr W3
 (c) 2004 BLDSC all rts. reserv.

File 99:Wilson Appl. Sci & Tech Abs 1983-2004/Mar
 (c) 2004 The HW Wilson Co.

File 233:Internet & Personal Comp. Abs. 1981-2003/Sep
 (c) 2003 EBSCO Pub.

File 256:SoftBase:Reviews,Companies&Prods. 82-2004/Mar
 (c) 2004 Info.Sources Inc

File 474:New York Times Abs 1969-2004/Apr 21
 (c) 2004 The New York Times

File 475:Wall Street Journal Abs 1973-2004/Apr 21
 (c) 2004 The New York Times

File 583:Gale Group Globalbase(TM) 1986-2002/Dec 13
 (c) 2002 The Gale Group

File 6:NTIS 1964-2004/Apr W3
 (c) 2004 NTIS, Intl Cpyrght All Rights Res

File 7:Social SciSearch(R) 1972-2004/Apr W3
 (c) 2004 Inst for Sci Info

File 8:Ei Compendex(R) 1970-2004/Apr W2
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File 34:SciSearch(R) Cited Ref Sci 1990-2004/Apr W3
 (c) 2004 Inst for Sci Info

File 94:JICST-EPlus 1985-2004/Apr W1
 (c) 2004 Japan Science and Tech Corp(JST)

File 434:SciSearch(R) Cited Ref Sci 1974-1989/Dec
 (c) 1998 Inst for Sci Info

File 144:Pascal 1973-2004/Apr W2
 (c) 2004 INIST/CNRS

File 25:Weldasearch 19662004/Nov
 (c) 2004 TWI Ltd

File 121:Brit.Education Index 1976-2004/Q1
 (c) 2004 British Education Index

File 437:Education Abstracts 1983-2004/Mar
 (c) 2004 The HW Wilson Co

File 11:PsycINFO(R) 1887-2004/Apr W3
 (c) 2004 Amer. Psychological Assn.

File 142:Social Sciences Abstracts 1983-2004/Mar
 (c) 2004 The HW Wilson Co

File 111:TGG Natl.Newspaper Index(SM) 1979-2004/Apr 22
 (c) 2004 The Gale Group

Set Items Description

S1 8613407 HELP OR INSTRUCTION?? OR DIRECTION? ? OR STEP(2W)STEP OR GUIDE? ? OR HOW()TO OR DEMONSTRAT??? OR DEMO OR DEMOS OR DEMOING OR TEACH??? OR TRAIN??? OR LEARN??? OR COURSE

S2 8144888 (PERFORM? OR ACCOMPLISH OR DO OR DOING) (2N) (TASK? ? OR JOB? ? OR WORK OR CHORE? ? OR PROCEDURE? ?) OR INSTALL? OR REPAIR??? OR MAINTAIN OR MAINTENANCE OR CLEAN??? OR PREPAR? OR BUILD??? OR CONSTRUCT??? OR REPLACE? OR RENOVAT???

S3 11291 (BUY??? OR PURCHAS??? OR PROCUR??? OR ACQUIR??? OR OBTAIN?? OR LEASE? ? OR RENT?? OR ORDER?? OR GET) () (MATERIAL? ? OR TOOL? ? OR EQUIPMENT OR SUPPLIES OR INGREDIENTS OR PARTS OR MACHINERY OR COMPONENT? ? OR UTENSIL? ?)

S4 20706628 COMPAR? OR CONTRAST??? OR EVALUAT??? OR ASSESS? OR DETERMIN? OR REVIEW??? OR SURVEY???

S5 5537766 COST? ? OR PRICE? ? OR CHARGE? ? OR FEE OR FEES OR PRICING OR MONEY OR EXPENDITURE? ? OR EXPENS??? OR PAY??? OR PAYMENT? ?

S6 3981493 HIRE OR **RES** OR HIRING OR CONTRACT??? OR PERSONNEL OR WOR-
KM?N OR EMPLOY OR EMPLOYEE? OR PROFESSIONAL? ? OR TECHNICIAN?
? OR TECH? ? OR WORKER? ? OR REPAIRM?N OR LABOR?? OR LABOUR??

S7 247371 S1(5N)S2

S8 12853 S4(5N)S5(5N)S6

S9 0 S7(S)S3(S)S8

S10 221 S7(S)(S3 OR S8)

S11 115 S7(10N)(S3 OR S8)

S12 1 S7 AND S3 AND S8

S13 106 S11 NOT PY>1999

S14 1 S12 NOT PD=20000101:20040531

S15 1 RD (unique items)

S16 106 S13 NOT PD=20000101:20040531

S17 106 S16 NOT PY>1999

S18 101 RD (unique items)

S19 182950 S1(3N)S2

S20 219748 S4(3N)S5

S21 4747 S6(5N)S20

S22 0 S3 AND S19 AND S21

S23 107 S19(S)(S3 OR S21)

S24 97 S23 NOT PY>1999

S25 97 S24 NOT PD=20000101:20040531

S26 85 RD (unique items)

S27 1548959 CYBERSPACE OR CYBER OR VIRTUAL OR INTERNET OR WEB OR WORLD-
WIDE??? OR WIDEWEB OR (WEB OR HOME)()(PAGE? ? OR SITE? ?) OR -
WEBPAGE? ? OR HOMEPAGE? ? OR WEBSITE? ? OR GLOBAL()(COMPUTER -
OR COMMUNICATION? ?)()NETWORK OR ONLINE OR ON()LINE

S28 1 S26.(S)S27

S29 12 S10 AND S27

S30 6 S29-NOT PY>1999

S31 8 S29 NOT PD=20000101:20040531

S32 7 RD (unique items)

32/3,K/2 (Item 1 from file: 8)

DIALOG(R)File 8:EI Compendex(R)

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06789884 E.I. No: EIP04148099571

Title: Fighting the one-to-one information battle

Author: Mason, Dennis E.

Source: Printing News v 152 n 10 Mar 8 2004. p 8-9

Publication Year: 2004

ISSN: 1046-8595

Language: English

Abstract: In response to the trend toward one-to-one marketing, printers are beginning to *acquire* *equipment* capable of personalization and customizations well beyond simple addressing and salutations. However, putting a variable...

...strategy for feeding it information is much likely trying to use infantry effectively without first *building* bridges and roads. To *help* users their way through the one-to-one minefield, some personalization software offerings are already...

Descriptors: Graphic methods; Printing; Printing presses; Marketing; *Internet*; Electronic mail; Customer satisfaction; Standards

32/3,K/4 (Item 3 from file: 8)

DIALOG(R)File 8:EI Compendex(R)

(c) 2004 Elsevier Eng. Info. Inc. All rts. reserv.

04125588 E.I. No: EIP95032645472

Title: Improved technology for determining maintenance requirements of motor and generator windings

Author: Stone, G.C.; Kapler, J.; Roache, C.

Corporate Source: Iris Power Engineering, Mississauga, Ont, Can

Conference Title: Proceedings of the 81st Annual Meeting of Technical Section Canadian Pulp and Paper Association. Part A

Conference Location: Montreal, Que, Can Conference Date: 19950131-19950203

E.I. Conference No.: 42768

Source: Annual Meeting - Technical Section, Canadian Pulp and Paper Association, Preprints 1995. Canadian Pulp & Paper Assoc, Montreal, Que, Can. p A31-A34

Publication Year: 1995

CODEN: PMCADQ ISSN: 0316-6732

Language: English

Abstract: due to motor and generator failures, permit better maintenance planning, and reduce life-cycle maintenance *costs*, tools are required to assist maintenance *personnel* in *assessing* the health of motor and generator windings. This paper presents two such tools which have recently been developed. The first tool is an *on*-*line* partial discharge test for motor and generator stator windings rated 4000 V and above performed...

...making key decisions. In a related development an expert system software has been created to *help* non-specialist *maintenance* personnel plan tests and inspections of rotor and stator windings in large motors and generators...

32/AA,AN, TI/1 (Item 1 from file: 2)
DIALOG(R)File 2:(c) 2004 Institution of Electrical Engineers. All rts.
reserv.

Title: Enhanced system monitor (ESM)

32/AA,AN, TI/2 (Item 1 from file: 8)
DIALOG(R)File 8:(c) 2004 Elsevier Eng. Info. Inc. All rts. reserv.

06789884
E.I. No: EIP04148099571
Title: Fighting the one-to-one information battle

32/AA,AN, TI/3 (Item 2 from file: 8)
DIALOG(R)File 8:(c) 2004 Elsevier Eng. Info. Inc. All rts. reserv.

04791985
E.I. No: EIP97083789343
Title: Assessing client/server costs: Issues for chargeback

32/AA,AN, TI/4 (Item 3 from file: 8)
DIALOG(R)File 8:(c) 2004 Elsevier Eng. Info. Inc. All rts. reserv.

04125588
E.I. No: EIP95032645472
Title: Improved technology for determining maintenance requirements of
motor and generator windings

32/AA,AN, TI/5 (Item 4 from file: 8)
DIALOG(R)File 8:(c) 2004 Elsevier Eng. Info. Inc. All rts. reserv.

00902850
E.I. Monthly No: EI8003025948
Title: MODERN FLUID-POWERED *MAINTENANCE* TOOLS *HELP* *GET* *EQUIPMENT*
BACK *ON* *LINE* FAST.

32/AA,AN, TI/6 (Item 1 from file: 144)
DIALOG(R)File 144:(c) 2004 INIST/CNRS. All rts. reserv.

13844305 PASCAL No.: 99-0020605
Health Sciences Information Tools 2000: a cooperative health sciences
library/public school information literacy program for medical assistant
students

32/AA,AN, TI/7 (Item 1 from file: 11)
DIALOG(R)File 11:(c) 2004 Amer. Psychological Assn. All rts. reserv.

2000-05868-000
Business psychology and organisational behaviour: A student's handbook (3rd
ed.).

?show files;ds

File 9:Business & Industry(R) Jul/1994-2004/Apr 21
 (c) 2004 The Gale Group

File 15:ABI/Inform(R) 1971-2004/Apr 22
 (c) 2004 ProQuest Info&Learning

File 16:Gale Group PROMT(R) 1990-2004/Apr 22
 (c) 2004 The Gale Group

File 20:Dialog Global Reporter 1997-2004/Apr 22
 (c) 2004 The Dialog Corp.

File 148:Gale Group Trade & Industry DB 1976-2004/Apr 22
 (c) 2004 The Gale Group

File 160:Gale Group PROMT(R) 1972-1989
 (c) 1999 The Gale Group

File 275:Gale Group Computer DB(TM) 1983-2004/Apr 22
 (c) 2004 The Gale Group

Set Items Description

S1 14264959 *deleted* HELP OR INSTRUCTION?? OR DIRECTION? ? OR STEP(2-W)STEP OR GUIDE? ? OR HOW()TO OR DEMONSTRAT??? OR DEMO OR DEMOS OR DEMOING OR TEACH??? OR TRAIN??? OR LEARN??? OR COURSE

S2 17369910 *deleted* (PERFORM? OR ACCOMPLISH OR DO OR DOING) (2N) (TAS-K? ? OR JOB? ? OR WORK OR CHORE? ? OR PROCEDURE? ?) OR INSTAL-L? OR REPAIR??? OR MAINTAIN OR MAINTENANCE OR CLEAN??? OR PREPAR? OR BUILD??? OR CONSTRUCT??? OR REPLACE? OR RENOVAT???

S3 99726 (BUY??? OR PURCHAS??? OR PROCUR??? OR ACQUIR??? OR OBTAIN??-?? OR LEASE? ? OR RENT?? OR ORDER?? OR GET) () (MATERIAL? ? OR -TOOL? ? OR EQUIPMENT OR SUPPLIES OR INGREDIENTS OR PARTS OR MACHINERY OR COMPONENT? ? OR UTENSIL? ?)

S4 12800442 COMPAR? OR CONTRAST??? OR EVALUAT??? OR ASSESS? OR DETERMIN? OR REVIEW??? OR SURVEY???

S5 16783205 HIRE OR HIRES OR HIRING OR CONTRACT??? OR PERSONNEL OR WORKER?N OR EMPLOY OR EMPLOYEE? OR PROFESSIONAL? ? OR TECHNICIAN? ? OR TECH? ? OR WORKER? ? OR REPAIRM?N OR LABOR?? OR LABOUR??

S6 795904 S1(5N)S2

S7 1008663 S4(5N)(COST? ? OR PRICE? ? OR CHARGE? ? OR FEE OR FEES OR -PRICING OR MONEY OR EXPENDITURE? ? OR EXPENS??? OR PAY??? OR -PAYMENT? ?)

S8 57375 S5(10N)S7

S9 1 S3(S)S6(S)S8

S10 1098 S6(S) (S3 OR S8)

S11 498 S6(10N) (S3 OR S8)

S12 354 S6(10N)S3

S13 144 S6(10N)S8

S14 593179 S1(3N)S2

S15 45995 S5(7N)S7

S16 18 S6(S) (S3 AND S8)

S17 0 S14(10N)S3(10N)S15

S18 320 S14(10N) (S3 OR S15)

S19 11271152 CYBERSPACE OR CYBER OR VIRTUAL OR INTERNET OR WEB OR WORLD-WIDE??? OR WIDEWEB OR (WEB OR HOME) () (PAGE? ? OR SITE? ?) OR -WEBPAGE? ? OR HOMEPAGE? ? OR WEBSITE? ? OR GLOBAL() (COMPUTER -OR COMMUNICATION? ?) () NETWORK OR ONLINE OR ON()LINE

S20 116 S18 AND S19

S21 16 S18(S)S19

S22 34 S16 OR S21

S23 15 S22 NOT PY>1999

23/3,K/7 (Item 3 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2004 The Gale Group. All rts. reserv.

07608618 SUPPLIER NUMBER: 16530366 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Managing public sector training during times of financial stress.
Sims, Ronald R.; Sims, Serbrenia J.
Public Personnel Management, v23, n4, p611(20)
Winter, 1994
ISSN: 0091-0260 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT; ABSTRACT
WORD COUNT: 8200 LINE COUNT: 00680

... affecting a program's usefulness to an agency, such as the number of years the *training* program has affected employee *job* *performance*, the number of employees *trained*, the strength of the impact of the *training* on their *job* *performance*, the dollar value of the *training* program's impact, as well as the direct and indirect costs of designing and implementing...

23/3,K/10 (Item 6 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2004 The Gale Group. All rts. reserv.

04896802 SUPPLIER NUMBER: 08831026 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Third-party service: from warranty to eternity. (includes 10 articles on third-party service providers and on typical installations)
Stetson, Christopher; McBean, Marghretta
PC Magazine, v9, n16, p429(10)
Sept 25, 1990
ISSN: 0888-8507 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT; ABSTRACT
WORD COUNT: 5951 LINE COUNT: 00537

... of the companies reviewed here stress that there are numerous variables that can make two *contracts* for identical pieces of equipment have entirely different *fee* structures.

Surveying the top service companies and reporting on the types of services they offer can't...

23/3,K/12 (Item 8 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2004 The Gale Group. All rts. reserv.

04534810 SUPPLIER NUMBER: 08859393 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Living (phew!) through a home improvement. (excerpts from Money Guide: Your Home) (Housing)
Willis, Clint
Money, v19, n4, p166(6)
April, 1990
ISSN: 0149-4953 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
WORD COUNT: 3377 LINE COUNT: 00257

23/AA,AN,PD,TI/1 (Item 1 from file: 15)
DIALOG(R)File 15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

01018993 96-68386
Investing in capital assets
Mar 1995

23/AA,AN,PD,TI/2 (Item 2 from file: 15)
DIALOG(R)File 15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

00728865 93-78086
Common mistakes in construction cost estimation and their lessons
Jun 1993

23/AA,AN,PD,TI/3 (Item 3 from file: 15)
DIALOG(R)File 15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

00643693 92-58633
Industrial Vendors' Selling Center: Implications for Sales Management
Summer 1992

23/AA,AN,PD,TI/4 (Item 4 from file: 15)
DIALOG(R)File 15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

00272582 85-13015
The Maitland Commission Report: A Policy Review
Mar 1985

23/AA,AN,PD,TI/5 (Item 1 from file: 148)
DIALOG(R)File 148:(c) 2004 The Gale Group. All rts. reserv.

08340126 SUPPLIER NUMBER: 17878984
Writing job descriptions that work.
Nov-Dec, 1995

23/AA,AN,PD,TI/6 (Item 2 from file: 148)
DIALOG(R)File 148:(c) 2004 The Gale Group. All rts. reserv.

08124425 SUPPLIER NUMBER: 17389671
Plastics technology: manufacturing handbook & buyers' guide 1995/96. (Buyers
Guide)
August, 1995

23/AA,AN,PD,TI/7 (Item 3 from file: 148)
DIALOG(R)File 148:(c) 2004 The Gale Group. All rts. reserv.

07608618 SUPPLIER NUMBER: 16530366
Managing public sector training during times of financial stress.
Winter, 1994

23/AA,AN,PD,TI/8 (Item 4 from file: 148)
DIALOG(R)File 148:(c) 2004 The Gale Group. All rts. reserv.

06791470 SUPPLIER NUMBER: 14753373
Increasing competitiveness through better supply management. (computer
systems manufacturers)
Nov, 1993

23/AA,AN,PD,TI/9 (Item 5 from file: 148)
DIALOG(R)File 148:(c)2004 The Gale Group. All rts. reserv.

06207767 SUPPLIER NUMBER: 13605716
5 top tips from a steel negotiating pro. (Colleen Flynn, purchasing
director of Stanley Works. Stanley Door Systems) (Cover Story)
Oct 8, 1992

23/AA,AN,PD,TI/10 (Item 6 from file: 148)
DIALOG(R)File 148:(c)2004 The Gale Group. All rts. reserv.

04896802 SUPPLIER NUMBER: 08831026
Third-party service: from warranty to eternity. (includes 10 articles on
third-party service providers and on typical installations)
Sept 25, 1990

23/AA,AN,PD,TI/11 (Item 7 from file: 148)
DIALOG(R)File 148:(c)2004 The Gale Group. All rts. reserv.

04772353 SUPPLIER NUMBER: 08627584
The consensus accounting model. (includes related article on collecting
training cost information) (Return on Investment: Accounting for
Training)
July, 1990

23/AA,AN,PD,TI/12 (Item 8 from file: 148)
DIALOG(R)File 148:(c)2004 The Gale Group. All rts. reserv.

04534810 SUPPLIER NUMBER: 08859393
Living (phew!) through a home improvement. (excerpts from Money Guide: Your
Home) (Housing)
April, 1990

23/AA,AN,PD,TI/13 (Item 9 from file: 148)
DIALOG(R)File 148:(c)2004 The Gale Group. All rts. reserv.

04076981 SUPPLIER NUMBER: 07823679
Formal plan for major equipment purchases saves money. (hospitals)
August, 1989

23/AA,AN,PD,TI/14 (Item 10 from file: 148)
DIALOG(R)File 148:(c)2004 The Gale Group. All rts. reserv.

03325485 SUPPLIER NUMBER: 06133275
To buy or not to buy? (tax reform has made equipment leasing more
attractive) (Finance) (column)
Nov, 1987

23/AA,AN,PD,TI/15 (Item 1 from file: 275)
DIALOG(R)File 275:(c) 2004 The Gale Group. All rts. reserv.

01388540 SUPPLIER NUMBER: 08831026
Third-party service: from warranty to eternity. (includes 10 articles on
third-party service providers and on typical installations)
Sept 25, 1990

?show files;ds
 File 476:Financial Times Fulltext 1982-2004/Apr 22
 (c) 2004 Financial Times Ltd
 File 610:Business Wire 1999-2004/Apr 22
 (c) 2004 Business Wire.
 File 613:PR Newswire 1999-2004/Apr 22
 (c) 2004 PR Newswire Association Inc
 File 621:Gale Group New Prod.Annou.(R) 1985-2004/Apr 21
 (c) 2004 The Gale Group
 File 624:McGraw-Hill Publications 1985-2004/Apr 19
 (c) 2004 McGraw-Hill Co. Inc
 File 634:San Jose Mercury Jun 1985-2004/Apr 21
 (c) 2004 San Jose Mercury News
 File 636:Gale Group Newsletter DB(TM) 1987-2004/Apr 22
 (c) 2004 The Gale Group
 File 810:Business Wire 1986-1999/Feb 28
 (c) 1999 Business Wire
 File 813:PR Newswire 1987-1999/Apr 30
 (c) 1999 PR Newswire Association Inc

Set	Items	Description
S1	4243201	HELP OR INSTRUCTION?? OR DIRECTION? ? OR STEP(2W)STEP OR G- UIDE? ? OR HOW()TO OR DEMONSTRAT??? OR DEMO OR DEMOS OR DEMOI- NG OR TEACH??? OR TRAIN??? OR LEARN??? OR COURSE
S2	5510841	(PERFORM? OR ACCOMPLISH OR DO OR DOING)(2N)(TASK? ? OR JOB? ? OR WORK OR CHORE? ? OR PROCEDURE? ?) OR INSTALL? OR REPAIR- ??? OR MAINTAIN OR MAINTENANCE OR CLEAN??? OR PREPAR? OR BUIL- D??? OR CONSTRUCT??? OR REPLACE? OR RENOVAT???
S3	26970	(BUY??? OR PURCHAS??? OR PROCUR??? OR ACQUIR??? OR OBTAIN?- ?? OR LEASE? ? OR RENT?? OR ORDER?? OR GET) ()(MATERIAL? ? OR - TOOL? ? OR EQUIPMENT OR SUPPLIES OR INGREDIENTS OR PARTS OR M- ACHINERY OR COMPONENT? ? OR UTENSIL? ?)
S4	4184463	COMPAR? OR CONTRAST??? OR EVALUAT??? OR ASSESS? OR DETERMI- N? OR REVIEW??? OR SURVEY???
S5	7318093	COST? ? OR PRICE? ? OR CHARGE? ? OR FEE OR FEES OR PRICING OR MONEY OR EXPENDITURE? ? OR EXPENS??? OR PAY??? OR PAYMENT? ?
S6	5028100	HIRE OR HIRES OR HIRING OR CONTRACT??? OR PERSONNEL OR WOR- KM?N OR EMPLOY OR EMPLOYEE? OR PROFESSIONAL? ? OR TECHNICIAN? ? OR TECH? ? OR WORKER? ? OR REPAIRM?N OR LABOR?? OR LABOUR??
S7	269983	S1(5N)S2
S8	23829	S4(5N)S5(5N)S6
S9	1	S7(S)S3(S)S8
S10	159	S7(10N)(S3 OR S8)
S11	0	S7(10N)(S3 AND S8)
S12	5215755	CYBERSPACE OR CYBER OR VIRTUAL OR INTERNET OR WEB OR WORLD- WIDE??? OR WIDEWEB OR (WEB OR HOME) ()(PAGE? ? OR SITE? ?) OR - WEBPAGE? ? OR HOMEPAGE? ? OR WEBSITE? ? OR GLOBAL() (COMPUTER - OR COMMUNICATION? ?) ()NETWORK OR ONLINE OR ON()LINE
S13	12	S10-(S)S12
S14	75	S10 AND S12
S15	38	S14 NOT PY>1999
S16	38	S15 NOT PD=20000101:20040531
S17	31	RD (unique items)

17/3,K/13 (Item 7 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2004 The Gale Group. All rts. reserv.

01114329 Supplier Number: 40857065 (USE FORMAT 7 FOR FULLTEXT)

New Maintenance System Features Parts and Labor Forecasting

News Release, p1

July 7, 1989

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 342

... reports

as well as an ad hoc report generator. All reports are management-related to *help* improve plant *maintenance* operations. Reports include

Open Work *Orders*, *Parts*

Warning Alert and Reorder, Purchase Orders,

Labor Efficiency, Equipment Failure Analysis, Project Status

Forecast, and...

...AS/400. Design features enable easy pull

down menus, user defined fields, look up windows, *on* *line* system error logging, extensive security system, *on* *line* help, parts forecast against work schedules, and comprehensive reporting.

Efficient labor and parts scheduling helps...

17/3,K/29 (Item 2 from file: 813)

DIALOG(R)File 813:PR Newswire

(c) 1999 PR Newswire Association Inc. All rts. reserv.

1335099 DCTH018

Temporary Help Revenues Show Big Boost; Industry Training More Than Doubled in Two Years

DATE: September 3, 1998 12:28 EDT WORD COUNT: 395

...the \$335 million spent in 1995.

Ninety percent of staffing companies provided training at no *cost* to their temporary *employees*, according to the *survey*. In 1997, an estimated 4.8 million temporary *workers* received specific training in a wide variety of career-*building* skills.

While much of the *instruction* occurred in training centers, classrooms or personal tutorials, the majority of companies also supplied computer...

... language, resume and cover letter writing, interviewing skills, telephone etiquette, dressing for success, stress management, *Internet* applications, bookkeeping, collections, sales and customer service.

"When staffing companies invest in upgrading the skills...

17/AA,AN,TI/1 (Item 1 from file: 476)
DIALOG(R)File 476:(c) 2004 Financial Times Ltd. All rts. reserv.

B0GGCABACKFT

Survey - Information Technology: Support services do not come cheaply

17/AA,AN,TI/2 (Item 1 from file: 610)
DIALOG(R)File 610:(c) 2004 Business Wire. All rts. reserv.

19991206340B0149

Midway's Hydro Thunder and Ready 2 Rumble Boxing Named Winners in CBS Toy Test

17/AA,AN,TI/3 (Item 2 from file: 610)
DIALOG(R)File 610:(c) 2004 Business Wire. All rts. reserv.

19991130334B1096

AXENT Offers Industry's First Comprehensive Intrusion Detection SmartBundle to Detect and Respond to Security Breaches

17/AA,AN,TI/4 (Item 3 from file: 610)
DIALOG(R)File 610:(c) 2004 Business Wire. All rts. reserv.

19991115319B1184

Midway Poised for Another Knockout with Ready 2 Rumble Boxing on Multiple Platforms

17/AA,AN,TI/5 (Item 4 from file: 610)
DIALOG(R)File 610:(c) 2004 Business Wire. All rts. reserv.

19990909252B1511

Midway Supports Sega Dreamcast LAUNCH With More Titles Than Any Other Third Party Publisher

17/AA,AN,TI/6 (Item 5 from file: 610)
DIALOG(R)File 610:(c) 2004 Business Wire. All rts. reserv.

19990902245B0039

Electronic Arts Releases EA SPORTS Front Office Football

17/AA,AN,TI/7 (Item 1 from file: 621)
DIALOG(R)File 621:(c) 2004 The Gale Group. All rts. reserv.

02166938 Supplier Number: 55702458

Midway Puts on its Gloves And Ships Ready 2 Rumble Boxing for Sega Dreamcast.

17/AA,AN,TI/8 (Item 2 from file: 621)
DIALOG(R)File 621:(c) 2004 The Gale Group. All rts. reserv.

01804973 Supplier Number: 53852814

Midway Gets 'Ready 2 Rumble' on Dreamcast, Nintendo 64 and PlayStation Game Console.

17/AA,AN,TI/9 (Item 3 from file: 621)
DIALOG(R)File 621:(c) 2004 The Gale Group. All rts. reserv.

01743306 Supplier Number: 53149512
DataWorks' Vantage Software Selected for Manufacturing Operations at NASA's Johnson Space Center.

17/AA,AN, TI/10 (Item 4 from file: 621)
DIALOG(R)File 621:(c) 2004 The Gale Group. All rts. reserv.

01643187 Supplier Number: 48449952
Modis Training Technologies and Kulicke and Soffa Industries to Deliver *Virtual* Reality Training.

17/AA,AN, TI/11 (Item 5 from file: 621)
DIALOG(R)File 621:(c) 2004 The Gale Group. All rts. reserv.

01552928 Supplier Number: 47853649
Software Methods & Tools Launches *Website* for Software Engineering and Application Development Community.

17/AA,AN, TI/12 (Item 6 from file: 621)
DIALOG(R)File 621:(c) 2004 The Gale Group. All rts. reserv.

01123465 Supplier Number: 40970042
People Sciences, Inc. released a personal computerbased version of its highly, acclaimed *online* Skills Inventory System.

17/AA,AN, TI/13 (Item 7 from file: 621)
DIALOG(R)File 621:(c) 2004 The Gale Group. All rts. reserv.

01114329 Supplier Number: 40857065
New Maintenance System Features Parts and Labor Forecasting

17/AA,AN, TI/14 (Item 1 from file: 624)
DIALOG(R)File 624:(c) 2004 McGraw-Hill Co. Inc. All rts. reserv.

01001227
FlightSafetyBoeing Sees Maintenance Boom

17/AA,AN, TI/15 (Item 2 from file: 624)
DIALOG(R)File 624:(c) 2004 McGraw-Hill Co. Inc. All rts. reserv.

0264721
U.S. RESPONSE TO PRODUCT SHORTAGE IS EXAMINED

17/AA,AN, TI/16 (Item 1 from file: 634)
DIALOG(R)File 634:(c) 2004 San Jose Mercury News. All rts. reserv.

09620073
GIANTS STAR AIDS AUTISTIC KIDS' HOME

17/AA,AN, TI/17 (Item 1 from file: 636)
DIALOG(R)File 636:(c) 2004 The Gale Group. All rts. reserv.

03872276 Supplier Number: 48452819
-SUN MICROSYSTEMS: Sun expands ERP consulting services to include Baan, PeopleSoft

17/AA,AN,TI/18 (Item 1 from file: 636)
DIALOG(R)File 636:(c) 2004 The Gale Group. All rts. reserv.

03823852 Supplier Number: 48299729
DEFENSE WATCH The First Word on Trends and Developments in Defense and Aerospace

17/AA,AN,TI/19 (Item 3 from file: 636)
DIALOG(R)File 636:(c) 2004 The Gale Group. All rts. reserv.

03763616 Supplier Number: 48144862
NSBA EDITION SUGGESTS STATE ROLES; DETAILS COSTING, FUNDING TECH

17/AA,AN,TI/20 (Item 4 from file: 636)
DIALOG(R)File 636:(c) 2004 The Gale Group. All rts. reserv.

03449076 Supplier Number: 47105936
AT&T SHUTS DOWN BUSINESS NETWORK

17/AA,AN,TI/21 (Item 5 from file: 636)
DIALOG(R)File 636:(c) 2004 The Gale Group. All rts. reserv.

02983312 Supplier Number: 46083297
Atmel Begins to Build \$500M French Wafer Fab

17/AA,AN,TI/22 (Item 6 from file: 636)
DIALOG(R)File 636:(c) 2004 The Gale Group. All rts. reserv.

02120168 Supplier Number: 43942754
PCMCIA Power Management and Voltage Issues Remain Unresolved

17/AA,AN,TI/23 (Item 7 from file: 636)
DIALOG(R)File 636:(c) 2004 The Gale Group. All rts. reserv.

02003597 Supplier Number: 43607779
State of NJ's Economic Future Depends on Enviro Technology

17/AA,AN,TI/24 (Item 8 from file: 636)
DIALOG(R)File 636:(c) 2004 The Gale Group. All rts. reserv.

01023864 Supplier Number: 40403506
EXXON'S NEW LICENSEE

17/AA,AN,TI/25 (Item 1 from file: 810)
DIALOG(R)File 810:(c) 1999 Business Wire . All rts. reserv.

0843610
Sun Expands Enterprise Resource Planning Consulting Services to Include Baan, PeopleSoft

17/AA,AN,TI/26 (Item 2 from file: 810)
DIALOG(R)File 810:(c) 1999 Business Wire . All rts. reserv.

0711831
Gartner Group Learning Introduces Corporate Training Management Solution

17/AA,AN, TI/27 (Item 3 from file: 810)
DIALOG(R)File 810:(c) 1999 Business Wire . All rts. reserv.

0344413

ASK announces MANMAN Release 9.1; User-based pricing, Alpha AXP availability, CD ROM documentation debuts

17/AA,AN, TI/28 (Item 1 from file: 813)
DIALOG(R)File 813:(c) 1999 PR Newswire Association Inc. All rts. reserv.

1381459
Great Lakes Energy Charity Program Grants \$7,400 to West Michigan Families

17/AA,AN, TI/29 (Item 2 from file: 813)
DIALOG(R)File 813:(c) 1999 PR Newswire Association Inc. All rts. reserv.

1335099
Temporary Help Revenues Show Big Boost; Industry Training More Than Doubled in Two Years

17/AA,AN, TI/30 (Item 3 from file: 813)
DIALOG(R)File 813:(c) 1999 PR Newswire Association Inc. All rts. reserv.

1224130
PP&L Adds Electric Trucks to Its Fleet

17/AA,AN, TI/31 (Item 4 from file: 813)
DIALOG(R)File 813:(c) 1999 PR Newswire Association Inc. All rts. reserv.

0718441
FUEL TECH ANNOUNCES \$1.1 MILLION AWARD FOR NOxOUT PROCESS UNDER U.S. CLEAN COAL TECHNOLOGY PROGRAM

?show files;ds

File 47:Gale Group Magazine DB(TM) 1959-2004/Apr 22
 (c) 2004 The Gale group

File 635:Business Dateline(R) 1985-2004/Apr 22
 (c) 2004 ProQuest Info&Learning

File 570:Gale Group MARS(R) 1984-2004/Apr 22
 (c) 2004 The Gale Group

File 387:The Denver Post 1994-2004/Apr 21
 (c) 2004 Denver Post

File 471:New York Times Fulltext 90-Day 2004/Apr 21
 (c) 2004 The New York Times

File 492:Arizona Repub/Phoenix Gaz 19862002/Jan 06
 (c) 2002 Phoenix Newspapers

File 494:St LouisPost-Dispatch 1988-2004/Apr 19
 (c) 2004 St Louis Post-Dispatch

File 498:Detroit Free Press 1987-2004/Apr 22
 (c) 2004 Detroit Free Press Inc.

File 631:Boston Globe 1980-2004/Apr 21
 (c) 2004 Boston Globe

File 633:Phil.Inquirer 1983-2004/Apr 20
 (c) 2004 Philadelphia Newspapers Inc

File 638:Newsday/New York Newsday 1987-2004/Apr 22
 (c) 2004 Newsday Inc.

File 640:San Francisco Chronicle 1988-2004/Apr 22
 (c) 2004 Chronicle Publ. Co.

File 641:Rocky Mountain News Jun 1989-2004/Apr 21
 (c) 2004 Scripps Howard News

File 702:Miami Herald 1983-2004/Apr 21
 (c) 2004 The Miami Herald Publishing Co.

File 703:USA Today 1989-2004/Apr 21
 (c) 2004 USA Today

File 704:(Portland)The Oregonian 1989-2004/Apr 21
 (c) 2004 The Oregonian

File 713:Atlanta J/Const. 1989-2004/Apr 22
 (c) 2004 Atlanta Newspapers

File 714:(Baltimore) The Sun 1990-2004/Apr 22
 (c) 2004 Baltimore Sun

File 715:Christian Sci.Mon. 1989-2004/Apr 22
 (c) 2004 Christian Science Monitor

File 725:(Cleveland)Plain Dealer Aug 1991-2004/Apr 21
 (c) 2004 The Plain Dealer

File 735:St. Petersburg Times 1989- 2004/Apr 21
 (c) 2004 St. Petersburg Times

File 476:Financial Times Fulltext 1982-2004/Apr 22
 (c) 2004 Financial Times Ltd

File 477:Irish Times 1999-2004/Apr 22
 (c) 2004 Irish Times

File 710:Times/Sun.Times(London) Jun 1988-2004/Apr 21
 (c) 2004 Times Newspapers

File 711:Independent(London) Sep 1988-2004/Apr 16
 (c) 2004 Newspaper Publ. PLC

File 756:Daily/Sunday Telegraph 2000-2004/Apr 22
 (c) 2004 Telegraph Group

File 757:Mirror Publications/Independent Newspapers 2000-2004/Apr 22
 (c) 2004

Set	Items	Description
S1	9759699	HELP OR INSTRUCTION?? OR DIRECTION? ? OR STEP(2W)STEP OR GUIDE? ? OR HOW()TO OR DEMONSTRAT??? OR DEMO OR DEMOS OR DEMOING OR TEACH??? OR TRAIN??? OR LEARN??? OR COURSE
S2	8717646	(PERFORM? OR ACCOMPLISH OR DO OR DOING) (2N) (TASK? ? OR JOB? ? OR WORK OR CHORE? ? OR PROCEDURE? ?) OR INSTALL? OR REPAIR??? OR MAINTAIN OR MAINTENANCE OR CLEAN??? OR PREPAR? OR BUILD??? OR CONSTRUCT??? OR REPLACE? OR RENOVAT???
S3	38285	(BUY??? OR PURCHAS??? OR PROCUR??? OR ACQUIR??? OR OBTAIN? -

?? OR LEASE? ? OR RENT?? OR ORDER?? OR GET) (MATERIAL? ? OR -
TOOL? ? OR EQUIPMENT OR SUPPLIES OR INGREDIENTS OR PARTS OR M-
ACHINERY OR COMPONENT? ? OR UTENSIL? ?)
S4 7214708 COMPAR? OR CONTRAST??? OR EVALUAT??? OR ASSESS? OR DETERMI-
N? OR REVIEW??? OR SURVEY???
S5 11238632 COST? ? OR PRICE? ? OR CHARGE? ? OR FEE OR FEES OR PRICING
OR MONEY OR EXPENDITURE? ? OR EXPENS??? OR PAY??? OR PAYMENT?
?
S6 7369660 HIRE OR HIRES OR HIRING OR CONTRACT??? OR PERSONNEL OR WOR-
KM?N OR EMPLOY OR EMPLOYEE? OR PROFESSIONAL? ? OR TECHNICIAN?
? OR TECH? ? OR WORKER? ? OR REPAIRM?N OR LABOR?? OR LABOUR??
S7 434291 S1(5N)S2
S8 26620 S4(5N)S5(5N)S6
S9 0 S7(S)S3(S)S8
S10 475 S7(S) (S3 OR S8)
S11 109 S10 AND (VIRTUAL OR INTERNET OR WEB OR WORLDWIDE??? OR WID-
EWEB OR (WEB OR HOME) () (PAGE? ? OR SITE? ?) OR WEBPAGE? ? OR -
HOMEPAGE? ? OR WEBSITE? ? OR GLOBAL() (COMPUTER OR COMMUNICATI-
ON? ?) () NETWORK OR ONLINE OR ON()LINE)
S12 53 S11 NOT PY>1999
S13 53 S12 NOT PD=20000101:20040531
S14 51 RD (unique items)
S15 25 S10(S) (VIRTUAL OR INTERNET OR WEB OR WORLDWIDE??? OR WIDEW-
EB OR (WEB OR HOME) () (PAGE? ? OR SITE? ?) OR WEBPAGE? ? OR HO-
MEPAGE? ? OR WEBSITE? ? OR GLOBAL() (COMPUTER OR COMMUNICATION?
?) () NETWORK OR ONLINE OR ON()LINE)
S16 18 S15 NOT PY>2000
S17 9 S16 NOT PD=20000101:20040531
S18 9 RD (unique items)

18/3,K/1 (Item 1 from file: 47)
DIALOG(R)File 47:Gale Group Magazine DB(TM)
(c) 2004 The Gale group. All rts. reserv.

05395390 SUPPLIER NUMBER: 55052149 (USE FORMAT 7 OR 9 FOR FULL TEXT)

Ask Handyman.

Satterwhite, Sam
The Family Handyman, 49, 7, 10
July, 1999
ISSN: 0014-7230 LANGUAGE: English RECORD TYPE: Fulltext
WORD COUNT: 2351 LINE COUNT: 00169

... space in your closets, kitchen and even your garage. There's a complete "how-to" *guide* to *installing* ClosetMaid systems and a design selector that helps you choose a storage system that best...

...downside of the site is that you can't plug in exact measurements (yet) or *order* *parts* *on*-*line*.

If you want to order closet organizers on-line, visit Storage by Design at www...

18/3,K/6 (Item 1 from file: 387)
DIALOG(R)File 387:The Denver Post
(c) 2004 Denver Post. All rts. reserv.

00730354 (USE FORMAT 7 OR 9 FOR FULLTEXT)

BRIEFING

Denver Post, FRI1 ED, P C-02
Friday, October 16, 1998
DOCUMENT TYPE: NEWSPAPER; BRIEFS LANGUAGE: ENGLISH RECORD TYPE:
FULLTEXT SECTION HEADING: BUSINESS
Word Count: 1,246

(USE FORMAT 7 OR 9 FOR FULLTEXT)

...200 million. Tyco Submarine, a subsidiary of Hamilton, Bermuda-based Tyco International Ltd., will also *buy* *equipment* from Lucent that manages traffic on the networks. Murray Hill, N.J.-based Lucent said higher speeds. Tyco Submarine said *installation* of the fiber will *help* it increase by as much as four times the capacity of its *worldwide* undersea networks. (Bloomberg)

18/AA,AN,TI/1 (Item 1 from file: 47)
DIALOG(R)File 47:(c) 2004 The Gale group. All rts. reserv.

05395390 SUPPLIER NUMBER: 55052149
Ask Handyman.

18/AA,AN,TI/2 (Item 2 from file: 47)
DIALOG(R)File 47:(c) 2004 The Gale group. All rts. reserv.

04055629 SUPPLIER NUMBER: 15097517
Virtus WalkThrough Pro. (Virtus Corp.'s CAD software) (Software Review)
(New on the Menu: Reviews) (Evaluation)

18/AA,AN,TI/3 (Item 3 from file: 47)
DIALOG(R)File 47:(c) 2004 The Gale group. All rts. reserv.

03478874 SUPPLIER NUMBER: 08831026
Third-party service: from warranty to eternity. (includes 10 articles on
third-party service providers and on typical installations)

18/AA,AN,TI/4 (Item 1 from file: 635)
DIALOG(R)File 635:(c) 2004 ProQuest Info&Learning. All rts. reserv.

51980586
EarthMed.com aims at alternative medicine

18/AA,AN,TI/5 (Item 2 from file: 635)
DIALOG(R)File 635:(c) 2004 ProQuest Info&Learning. All rts. reserv.

99-48131
Temporary-help industry revenues show big boost

18/AA,AN,TI/6 (Item 1 from file: 387)
DIALOG(R)File 387:(c) 2004 Denver Post. All rts. reserv.

00730354
BRIEFING

18/AA,AN,TI/7 (Item 1 from file: 492)
DIALOG(R)File 492:(c) 2002 Phoenix Newspapers. All rts. reserv.

06365165
SULTANS OF SWEAT PERSONAL TRAINERS ARE LATEST IN HEALTH HIPNESS

18/AA,AN,TI/8 (Item 1 from file: 638)
DIALOG(R)File 638:(c) 2004 Newsday Inc. All rts. reserv.

08661286
Have Computer, Will Teach. SIDEBAR: In Search of a Personal Trainer (see
end of text)

18/AA,AN,TI/9 (Item 2 from file: 638)
DIALOG(R)File 638:(c) 2004 Newsday Inc. All rts. reserv.

08661236
Have Computer, Will Teach. SIDEBAR: In Search of a Personal Trainer (see
end of text)

?show fileids
File 13: (c) 2004/Apr W1
 (c) 2004 The Gale Group
File 75:1SG Management Contents(R) 86-2004/Apr W2
 (c) 2004 The Gale Group
File 88:Gale Group Business A.R.T.S. 1976-2004/Apr 21
 (c) 2004 The Gale Group
File 233:Internet & Personal Comp. Abs. 1981-2003/Sep
 (c) 2003 EBSCO Pub.
File 141:Readers Guide 1983-2004/Apr
 (c) 2004 The HW Wilson Co
File 483:Newspaper Abs Daily 1986-2004/Apr 17
 (c) 2004 ProQuest Info&Learning
File 484:Periodical Abs Plustext 1986-2004/Apr W3
 (c) 2004 ProQuest
File 647:CM Computer Fulltext 1988-2004/Apr W2
 (c) 2004 CMP Media, LLC
File 674:Computer News Fulltext 1989-2004/Apr W2
 (c) 2004 IDG Communications

Set	Items	Description
S1	3835665	HELP OR INSTRUCTION?? OR DIRECTION? ? OR STEP(2W)STEP OR GUIDE? ? OR HOW()TO OR DEMONSTRAT??? OR DEMO OR DEMOS OR DEMONSTRATING OR TEACH??? OR TRAIN??? OR LEARN??? OR COURSE
S2	3086383	(PERFORM? OR ACCOMPLISH OR DO OR DOING) (2N) (TASK? ? OR JOB? ? OR WORK OR CHORE? ? OR PROCEDURE? ?) OR INSTALL? OR REPAIR-??? OR MAINTAIN OR MAINTENANCE OR CLEAN??? OR PREPAR? OR BUILD??? OR CONSTRUCT??? OR REPLACE? OR RENOVAT???
S3	16369	(BUY??? OR PURCHASE??? OR PROCUR??? OR ACQUIR??? OR OBTAIN? ?? OR LEASE? ? OR RENT?? OR ORDER?? OR GET) () (MATERIAL? ? OR TOOL? ? OR EQUIPMENT OR SUPPLIES OR INGREDIENTS OR PARTS OR MACHINERY OR COMPONENT? ? OR UTENSIL? ?)
S4	6520330	COMPAR? OR CONTRAST??? OR EVALUAT??? OR ASSESS? OR DETERMIN? OR REVIEW??? OR SURVEY???
S5	3784232	COST? ? OR PRICE? ? OR CHARGE? ? OR FEE OR FEES OR PRICING OR MONEY OR EXPENDITURE? ? OR EXPENS??? OR PAY??? OR PAYMENT? ?
S6	3222751	HIRE OR HIRES OR HIRING OR CONTRACT??? OR PERSONNEL OR WORKER? OR EMPLOY OR EMPLOYEE? OR PROFESSIONAL? ? OR TECHNICIAN? ? OR TECH? ? OR WORKER? ? OR REPAIRM?N OR LABOR?? OR LABOUR??
S7	229535	S1(5N)S2
S8	19752	S4(5N)S5(5N)S6
S9	2	S7(S)S3(S)S8
S10	133	S7(10N) (S3 OR S8)
S11	4	S10(S) (VIRTUAL OR INTERNET OR WEB OR WORLDWIDE???) OR WIDEWEB OR (WEB OR HOME) () (PAGE? ? OR SITE? ?) OR WEBPAGE? ? OR HOMEPAGE? ? OR WEBSITE? ? OR GLOBAL() (COMPUTER OR COMMUNICATION? ?) () NETWORK OR ONLINE OR ON() LINE)
S12	50	S10 AND (VIRTUAL OR INTERNET OR WEB OR WORLDWIDE???) OR WIDEWEB OR (WEB OR HOME) () (PAGE? ? OR SITE? ?) OR WEBPAGE? ? OR HOMEPAGE? ? OR WEBSITE? ? OR GLOBAL() (COMPUTER OR COMMUNICATION? ?) () NETWORK OR ONLINE OR ON() LINE)
S13	36	S12 NOT PY>2000
S14	29	S13 NOT PD=20000101:20040531
S15	23	RD (unique items)

15/3, K/6 (Item 1 from file: 75)
DIALOG(P) 75:TGG Management Contents (R)
(c) 2004 The Gle Group. All rts. reserv.

00153449 SUPPLIER NUMBER: 12392267 (USE FORMAT 7 FOR FULL TEXT)

The empowerment of service workers: what, why, how, and when.

Bowen, David E.; Lawler, Edward E., III

Sloan Management Review, v33, n3, p31(9)

Spring, 1992

ISSN: 0019-848X LANGUAGE: English RECORD TYPE: Fulltext; Abstract

WORD COUNT: 6130 LINE COUNT: 00523

... When

Why to Empower: The Benefits

What gains are possible from empowering service employees? * Quicker *On*-*Line* Responses to Customer Needs during Service Delivery. Check-in time at the hotel begins at...

...have all the necessary resources at their command to provide customers with they need. * Quicker *On*-*Line* Responses to Dissatisfied Customers during Service Recovery. Customer service involves both delivering the service, such...Express selects customer agents and couriers on the basis of well-researched profiles of successful *performers* in those *jobs*.

Training is an even greater *cost*. The production-line approach trains *workers* easily and puts them right to work. In *contrast*, new *hires* at SAS are formally assigned a mentor to help them learn the ropes; Nordstrom department...

15/AA,AN, TI/1 (Item 1 from file: 13)
DIALOG(R) 13:(c) 2004 The Gale Group. All rts. reserv.

1160496 Supplier Number: 02391177
Training for perfection

15/AA,AN, TI/2 (Item 2 from file: 13)
DIALOG(R) File 13:(c) 2004 The Gale Group. All rts. reserv.

1123092 Supplier Number: 01990992
Health Services Technology: Part 2, Policy and Managerial Considerations

15/AA,AN, TI/3 (Item 3 from file: 13)
DIALOG(R) File 13:(c) 2004 The Gale Group. All rts. reserv.

1116935 Supplier Number: 01910882
Temp Firms Turn Up the Heat on Hiring

15/AA,AN, TI/4 (Item 4 from file: 13)
DIALOG(R) File 13:(c) 2004 The Gale Group. All rts. reserv.

1097543 Supplier Number: 01690776
Wanted: Facility Managers Ready To Tackle The Future

15/AA,AN, TI/5 (Item 5 from file: 13)
DIALOG(R) File 13:(c) 2004 The Gale Group. All rts. reserv.

1042787 Supplier Number: 01007643
Leading Libraries: The Marriage of Libraries and Commerce

15/AA,AN, TI/6 (Item 1 from file: 75)
DIALOG(R) File 75:(c) 2004 The Gale Group. All rts. reserv.

00153449 SUPPLIER NUMBER: 12392267
The empowerment of service workers: what, why, how, and when.

15/AA,AN, TI/7 (Item 1 from file: 88)
DIALOG(R) File 88:(c) 2004 The Gale Group. All rts. reserv.

04821658 SUPPLIER NUMBER: 20494607
Extra fiscal and time resources for school, provided by classroom teachers.

15/AA,AN, TI/8 (Item 2 from file: 88)
DIALOG(R) File 88:(c) 2004 The Gale Group. All rts. reserv.

04801970 SUPPLIER NUMBER: 20486729
Cost-of-living calculator. (World Wide *Web* *site* to enable calculation
of costs in different areas)

15/AA,AN, TI/9 (Item 3 from file: 88)
DIALOG(R) File 88:(c) 2004 The Gale Group. All rts. reserv.

04163074 SUPPLIER NUMBER: 19048640
Classified crossroads: aging classified systems are harder than ever to
keep in service, but buying new ones is complicated, costly and hard to
justify. (prepress systems)

15/AA,AN,TI/10 (Item 4 from file: 88)
DIALOG(R)File 88:(c) 2004 The Gale Group. All rts. reserv.

04101965 SUPPLIER NUMBER: 18818273
Weaving a *web* at the office: intranets are all the rage in networking
technology.

15/AA,AN,TI/11 (Item 5 from file: 88)
DIALOG(R)File 88:(c) 2004 The Gale Group. All rts. reserv.

02254266 SUPPLIER NUMBER: 06967948
Second Annual Directory of Human Resources Services, Products and
Suppliers, January 1989. (directory)

15/AA,AN,TI/12 (Item 1 from file: 141)
DIALOG(R)File 141:(c) 2004 The H.W. Wilson Co. All rts. reserv.

H.W. WILSON RECORD NUMBER: BRGA96065332
Weaving a *Web* at the office.

15/AA,AN,TI/13 (Item 1 from file: 484)
DIALOG(R)File 484:(c) 2004 ProQuest. All rts. reserv.

04465354
ERP: Sizzling or stumbling?

15/AA,AN,TI/14 (Item 2 from file: 484)
DIALOG(R)File 484:(c) 2004 ProQuest. All rts. reserv.

04459732
Digital content control

15/AA,AN,TI/15 (Item 3 from file: 484)
DIALOG(R)File 484:(c) 2004 ProQuest. All rts. reserv.

04268570
Notes from the: Deputy Assistant Secretary, Budget

15/AA,AN,TI/16 (Item 4 from file: 484)
DIALOG(R)File 484:(c) 2004 ProQuest. All rts. reserv.

03651759
Cost-of-living calculator

15/AA,AN,TI/17 (Item 5 from file: 484)
DIALOG(R)File 484:(c) 2004 ProQuest. All rts. reserv.

03139300
Classified crossroads

15/AA,AN,TI/18 (Item 6 from file: 484)

01964726
Bob Brayman NAUI International Diving Career Institute

15/AA,AN, TI/19 (Item 1 from file: 647)
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01204468 CMP ACCESSION NUMBER: CRN19991115S0030
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01154005 CMP ACCESSION NUMBER: WIN19980301S0004
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01104998 CMP ACCESSION NUMBER: CRN19960930S0099
Adept Excels In Unsaturated Niche Market of Messaging (Reseller Profile)

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01024378 CMP ACCESSION NUMBER: NWC19940301S4149
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L4 141764 S COMPAR? OR CONTRAST## OR EVALUAT## OR ASSESS? OR DETERMIN?

L5 15343 S COST# OR PRICE# OR CHARGE# OR FEE OR FEES OR PRICING OR MONEY

L6 9111 S HIRE OR HIRES OR HIRING OR CONTRACT## OR PERSONNEL OR WORKM!

L7 480 S L1(5A)L2

L8 6 S L4(5A)L5(5A)L6

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L10 0 S L7 AND (L3 OR L8)

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September 1999 article: A new breed of claims software makes the process simple and digital.

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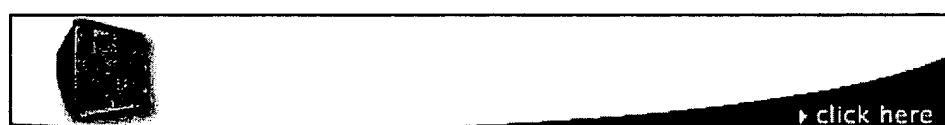
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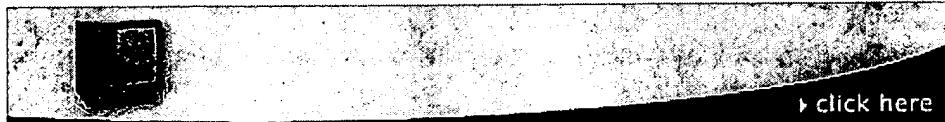


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Handworker Construction

Damage Assessment Experts | Appraisal | Asbestos Abatement | Estimating

Xactimatetm I - Class Description & Information

Course Requirements

- Student is knowledgeable in basic construction practices and terminology.
- Each student should have basic computer skills and understand programs such as Microsofttm Word, Excel & Project or the like. It is not essential but highly recommended.



Course Outline

■ Developing an ESTIMATE on Xactimatetm

- Basic Estimate Framework
- Entering Data into each room
 - i. Macros
 - ii. Special Conditions
 - iii. General Conditions
- Items not included in Xactimatetm price list
 - i. Equipment, Labor, Material
 - ii. General Conditions
 - iii. Creating New Price List Info
- Modifying prices in relation to Equipment and Material availability

Xactimatetm by far is one of the most useful tools available to the contractor or estimator. If you have already started using the program you are aware of all the important tools it has to offer. By utilizing the MACRO functions and other time saving tools on Xactimatetm

estimating is easier and faster than traditional methods. We assume you are well versed in the Xactimate™ environment and we will not be going over what you have already learned about using the program. However, there are a few items to consider regarding the use of Xactimate™ and how it may be used even better. We will train you how to use the Xactimate™ estimating program and how to modify some of its functions to create a more thorough estimate.

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Handwerker Construction

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- Learn the Proper Way to Inspect and Generate a Scope of Loss and Estimate the Repairs to Realize More Funds for Your Claim.



■ XACTIMATE™ I:

Get the most from your exactimate program. Basic training course includes: Comprehensive course study, bar graph & spreadsheet features, prepares student for Xactimate™ II. Experienced users learn new 5.5 version features. Take advantage of Exactimate's power & technology.

2-DAY COURSE - \$435.00 + \$99.00 Computer Rental

3 DAY COURSE - \$595.00 + \$99.00 Computer Rental

■ XACTIMATE™ II: (Pre-Requisite: Xactimate™ I)

Further the expertise needed to do an effective "Scope of Loss" and to realize a more legitimate claim. Emphasizes on providing a more accurate and complete scope of loss to present to your client and/or the insurance company.

2-DAY COURSE - \$795.00 + \$99.00 Computer Rental

■ APPRAISAL I: (Pre-Requisite: Xactimate™ I & II)

Learn the essentials of the appraisal process and become an expert in resolving disputed claims, Learn how to evaluate, negotiate and close claims. Learn how to negotiate your point of view with opposing appraisers. Specifically targets property damage & insurance related claims.

1-DAY COURSE - \$295.00 + \$45.00 Computer Rental

■ PUBLIC ADJUSTER I: (Pre-Requisite: Xactimate™ I & II)

Learn the process and applications of the public adjuster in resolving insurance related

disputes. Classes are taught by an experienced professional expert in adjusting and settlement procedures.

3 DAY COURSE - \$795.00 + \$99.00 Computer Rental

REGISTRATION FORM

Advance payment and registration required for all classes. Classes are on a "first-come first-served" basis. 10 students maximum. Participants must provide own computer (386 or above - Windows 3.1 4MB RAM - 20 MB free disk space) or rental machines will be available.

Select Course: XACTIMATE 1 2-Day \$435.00

Computer Rental: \$45.00

Student Name:

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Student Address:

City: State: Zip:

Phone: Fax:

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For more information or to register by mail or phone:

Mailing Address:
Handwerker
Construction, Inc.
P.O. Box 480
Somis, CA 93066

Toll Free (California Only) 800-726-4447
Office 805-278-1941
Fax: 805-278-1943
obox@rainmaker-handwerker.com

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Xactimatetm II - Class Description & Information

Course Requirements

- Student is knowledgeable in basic construction practices and terminology.
- Each student should have basic computer skills and understand programs such as Microsofttm Word, Excel & Project or the like. It is not essential but highly recommended.
- Students should have a working knowledge of Xactimatetm



Course Outline

■ Understanding The Policy - Practical Applications

■ Typical insurance claim terms will be addressed:

- ACV - Actual Cash Value
- RCV - Replacement Cost Value
- Depreciation
- ALE - Additional Living Expense
- Coverage's A, B, and C - Personal Property
- Line of Sight
- Like Kind & Quality
- Bringing the loss back to the condition prior to the claim.
- Fair Rental Value
- SDI- Laws and practical notes
- R&R, D&R, etc.

An experienced estimator and/or Scoper may or may not find it necessary to understand

insurance policies and the many terms found in them. However to be an effective claims negotiator one must comprehend the basics of a typical policy and its terms. The objective here is to understand what the policy will cover in a loss and the amount of coverage allowed. It will make a big difference in settling the claim and development of your estimate.

■ Scope of Loss / Estimate Preparation Skills

■ What is a Scope of Loss.....

- Measuring techniques
- Inspection techniques
- Photographing
- Entering data on SCOPE sheet.
- How to take proper notes while you scope
- How to make your sketches and drawings clear for all to see
- Acknowledging site conditions
- How to begin a scope of loss inspection
- Tools you will need when you do your SCOPE
- And much, much more.....

The keys to proper scope procedures will be thoroughly addressed in our classes. We are training our students now so they are prepared to conduct a proper scope in the future. Some of the following issues will be detailed:

■ What is an ESTIMATE from a Scope of Loss.....

- Consider site conditions
- Weather
- Materials
- Special labor, equipment or construction techniques.

An **ESTIMATE** is a cost of repairs of the **SCOPE** of loss. The estimate is different from the scope because it has the cost attached to the repair procedure. For example, if a wall has a crack the estimate for the repair is not only to fix the crack but to apply the wall covering over it. In other words you may have scoped the damage (crack in the wall) but the estimate is to fix the crack and apply the wallcovering to properly repair it.

■ Repair Procedures - Practical Applications & Procedures

- The proper repair may not be the most economical repair.
- Demolition-Rebuild v. Repair
- Understanding policy limits and how it can effect your claim
- Interpreting Structural / Soils Engineering reports

Examples and Miscellaneous Information

Items Xactimatetm May Not Include:

We will teach you how you can create your own price list item and use it in the estimate. Be sure when you scope you make note of all items even though you are certain they are not in the Xactimatetm program. Actually, Xactimatetm encourages their users to create prices and occasionally will update there own price lists with some of the data they receive from users. This is beneficial to all concerned and eventually some insurance companies will begin to use these prices in their own estimating thereby making negotiations more amicable.

■ Other Insights And Lectures

■ Estimate Preparation

- Presentation Package
- Negotiation Skills
- Going to Appraisal
- Writing letters and keeping records
- Hiring an Appraiser, Umpire etc.

■ USING Xactimatetm Format In Other Applications

- Creating Excel Spreadsheet
- Creating Microsoft Project Worksheet
- Utilizing the Time and Materials reports
- Creating useful charts and spreadsheets from Xactimatetm data

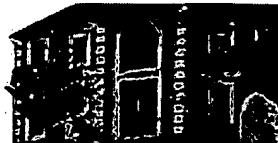
The above are just a sampling of the techniques and topics we cover in our classes. If you feel you or your company will benefit from this educational experience please follow the links to

Registration.

[Click Here To Go Straight To Registration](#)

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Welcome to the SmartHomesite Tour

Welcome to the SmartHomesite tour! This tour was created to give you a basic understanding of some of the ways you can manage your home and everything you put in it.

To see information about a SmartHomesite feature, click the buttons below. You may also have some questions about SmartHomesite, such as "Is it safe to store personal information on the internet?" You can view the answer to that question and several others by clicking on the links above (click on the "Is it Safe?" link to see this answer).

If you would like to download a multi-media version of the tour that will run locally on your computer, [click here](#).

[Slide Show Introduction](#)

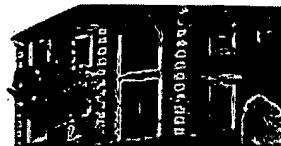
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Online Collaboration

Is your Insurance Agent's office right around the corner, you probably don't mind stopping in to talk about policy. Most of us, however, have to travel a bit to get to our agent's office. And it's not always convenient.

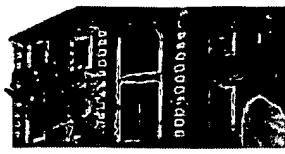
SmartHomesite allows you and your agent to view the information at the same time - online! How big is your room and how much coverage do you need for jewel can answer insurance questions from your home, which are most likely to have the answers. You can even view data, including the Sketched floor plan of your home as your agent enters it in to your site, making sure it is accurate.

And with SmartHomesite's built-in collaboration tools you can share your data with whomever you wish. Get a work estimates over the phone while both parties view the floor plan online. The best part is that you control the access to your information. Set up "guest" access to your data for a day or a week. You determine if they can view only, edit, delete information, and can terminate their access at any time.



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Tour: Home Valuations

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Home Valuations

Got 2 minutes? In less than two minutes, SmartHome Valuation service, using the area-specific pricing used most often for settling insurance claims, can value the reconstruction price of your home - to 90% accuracy. A home valuation, including the sketched floor plan of your home, produces a valuation that is 99% accurate!

Are you carrying enough insurance to cover your home? How do you know? The time to find out isn't just after your house burned to the ground. SmartHomesite allows you to quickly and accurately value the reconstruction costs of your home, ensuring that you will know how much coverage you need.

You can even re-value your home, using up-to-date information whenever you would like.

Home Valuations

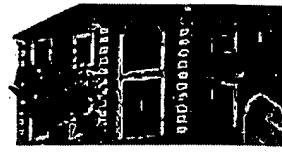


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Help

Need help? We provide all the standard text help you might expect, and a whole lot more.

Introducing "PoPS", our resident Professor of Property Services. We have created a customized guide to help you fully utilize your SmartHomesite account. PoPS is an animated character that will show you what to do and how. He even talks, dances, sings, calls you by name and walks you through setting up your floor plan!



Don't want to have PoPs talk to you? Don't worry. You can set up your helps to get only the level of help you desire. You can even view help animations with text-only descriptions.

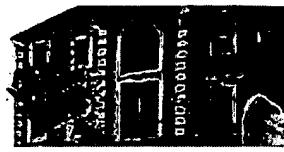
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Tour

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Tour: Learning Objects

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Learning Objects

Learning Objects™ teach you how to do-it-yourself, help you troubleshoot and fix problems, explain recalls, help you get the most from your home through proper maintenance, calculate material quantities for you, and even tell you when you should call in a professional. Full-motion animation and sound make Learning Objects™ a great way to see exactly what you need to do.

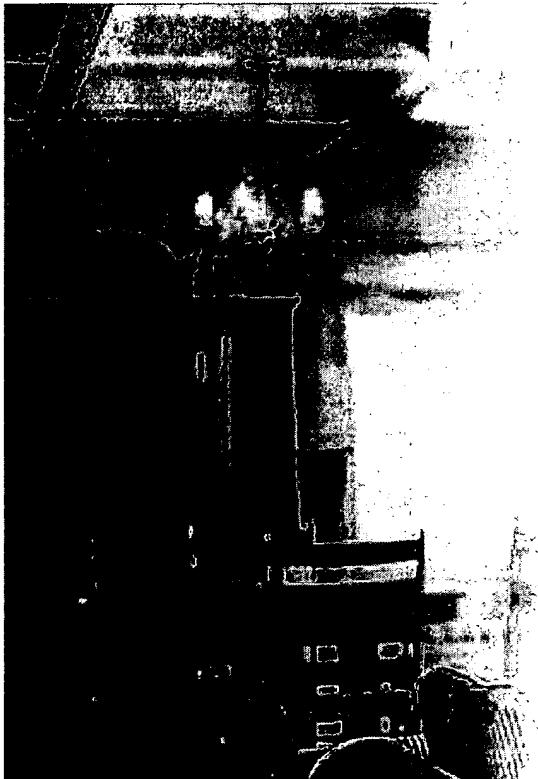
You will want to browse through SmartHomesite's extensive library of how-to Learning Objects™ before starting your next home improvement project.

Learning Objects™



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Tour: Alerts and Recall Notices

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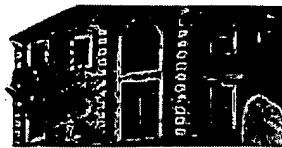
Alerts and Recall Notices

Is your furnace about to blow up? When a manufacturer discovers that a product you own doesn't work quite the way they thought it would, you need to know. But manufacturers find it difficult if not impossible to track down everyone who may have purchased a certain item—often months or years prior to the recall notice.

Many people use recalled products every day, unaware that they are dangerous and need repair. There are many serious recall notices today that could save you from a fire or a serious incident if you knew about it. SmartHomesite automatically monitors recall notifications and safety alerts and will let you know should an item in your home pose a potential problem for you.

Notifications & Alerts



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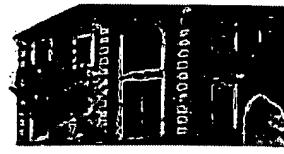
Reminders

Everyone needs a reminder once in a while. SmartH lets you set up variety of reminders that help you ren the tasks around the home that help keep your family your home well-maintained, and your warranties in fo And SmartHomesite only sends you the reminders th want.

We are all comforted when a product we purchase c with an extended warranty. But did you know that m warranties require some maintenance on your part to them valid and in force? SmartHomesite reminders h remember your furnace filter needs replacement, or your carpet warranty required you to get it cleaned a once a year (and it's been 11 months already).

Reminders



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Contacts

Your contacts list helps you keep track of all the people who work on your home. You can always have phone numbers and other contact information should you ever need to contact someone again. So if you want to do additional work someday or have a warranty claim, a contact information is in one convenient place.

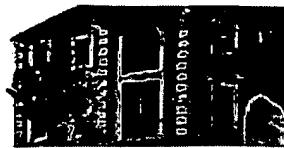
And because SmartHomesite is a secure, online service you can get to this information from anyplace that has an internet connection.

Contacts



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Tour

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Documents Vault

What would happen to your important documents if there was a fire in your home?

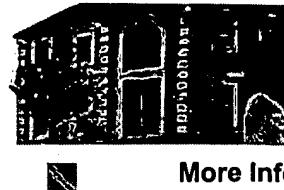
The Documents Vault inside SmartHomesite allows you to store important documents in a private, secure place online. Important documents such as insurance policies, deeds, photos and receipts can be scanned in and stored in a safe environment. It's like having a fire safe on the

Documents Vault



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Insurance Information

When you really need your insurance document, it might be under a pile of rubble or burned to ashes. SmartHomesite makes sure all your insurance information is always available-especially when you need it.

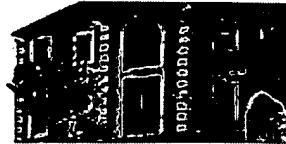
SmartHomesite also helps keep track of your insurance contacts such as who your agent is and how to contact them, and will even help you file a claim. And with SmartHomesite's home valuation tool, you'll be sure to have enough insurance coverage in the first place.

Insurance Information



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Tour

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Warranty Information

Most homeowners have thousands of dollars worth of warranties in their home, and yet have no idea how to tell if they are still in force or what to do should they need to claim.

Almost all warranties require that certain conditions be met for the warranty to remain in force. Did you know that carpet warranties require that you have them professionally cleaned in order for them to remain in force?

SmartHomesite will help you not only keep track of the warranties you have, but also help you keep them in force by helping you set up maintenance reminders. And SmartHomesite even has an extensive Learning Objects library to train you how to perform these home maintenance tasks.

Warranty

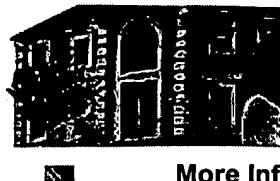


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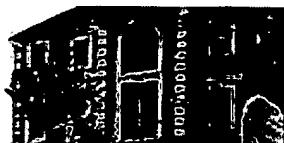
Inventory Items

A complete listing of your home's furnishings makes it easier to file insurance claims or make a warranty claim. It also allows you to receive notification should you have an item in your home that needs to be fixed or could be potentially dangerous to your safety.

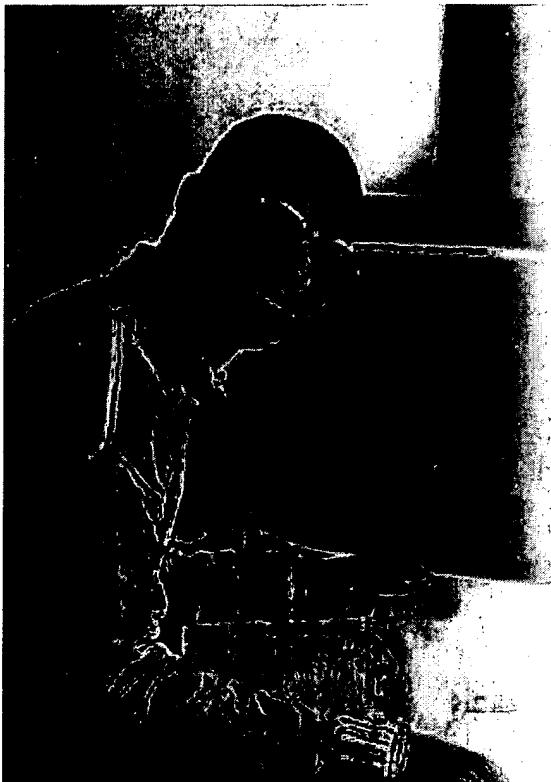
A list of inventory items allows you to manage the items in your home, from storing the contact information on the installer or salesperson to how much it cost and if you bought the extended warranty. And should you ever experience loss, theft, or damage to your items, you have a complete, detailed list in a safe location.

Inventory



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Sketch Online

With a floor plan or Sketch™ of your home, you automatically have all the measurements and quantities you need for just about any home project. If you decide to add a sunroom to the bedroom, you can quickly check your online floor plan to see how much paint you'll need. If you're wondering if a new couch will fit in the living-room alcove, you can quickly check to see from the furniture store. Or you can draw a new sunroom by adding it to the Sketch™ and then viewing the results in 3-D.

You'll find Sketch™ easy to use and to learn. And unlike conventional blue prints or a hand drawing, Sketch™ plans are always drawn to scale and dimensions are recalculated every time you make a change. And, as an added bonus, you can view the Sketch™ in 3-D, spin it around, and do a virtual walk-through of the floor plan - a great tool for getting a feel for the space - before you ever move in.

Sketch Online™

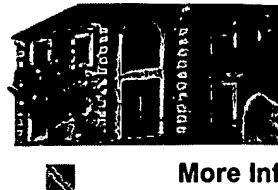


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Tour: How much is it?

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How much is it?

\$49.95 Permanent setup

\$19.95/year access

What do you get for \$49.95? The initial setup fee covers one-time, permanent file setup for your home, the first year's access, access to our extensive library of how-to Learning Objects, integration of our patented Sketch technology which allows you to create a virtual 3D model of your home, access to our home valuation tools, including detailed pricing data for your geographic region, remote alerts and recalls notifying you of "free money" programs related to any of your inventory items, tutorials and on-line training including our unique Professor of Property Skills (POPS) animated guide, and up to 10 MB of storage which means you can store tons of item information, photos and floor plans.

You will also be able to control access to your information and collaborate online by setting up multiple guest accounts (including setting up user names, passwords, and access rights).

Each additional year's access is only \$19.95. Additional storage space can be purchased at a cost of \$10 per additional 10 MB of storage space.

Why charge for your services at all?

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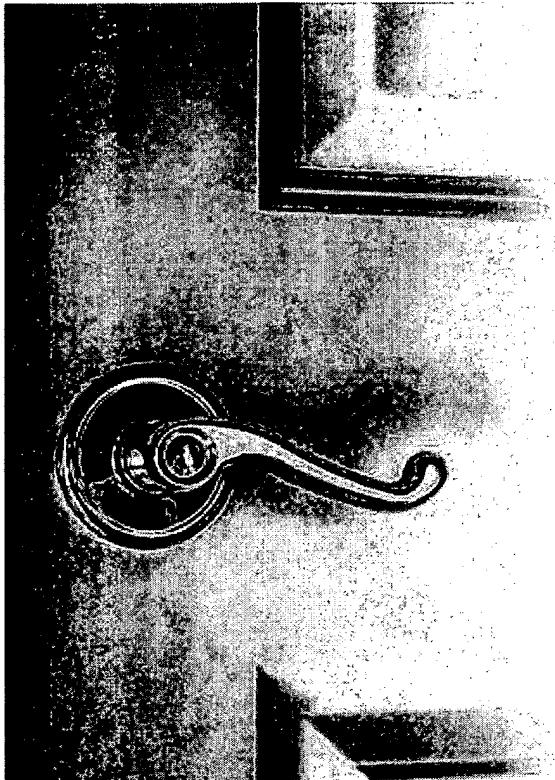


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Is it safe?

You might be wondering if it is safe to store your personal information on the internet. We understand that you feel this way. That's why we use the same security of SmartHomesite that is used for online banking transactions and you control any outside access to your data.

My contractor created my SmartHomesite account. [View Details](#)
Can See My Data?

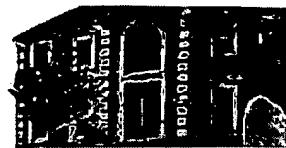
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Our Guarantee

Not sure SmartHomesite is for you? How about a satisfaction guarantee? SmartHomesite is dedicated serving its customers, as nearly as we can, to compl satisfaction. If you are not satisfied for any reason wi SmartHomesite you may cancel your subscription at time within the first thirty (30) days.

We are so sure you will agree that you are getting yo money's worth from our services that we are willing t guarantee your money back if you are not satisfied for reason. So sign up and try SmartHomesite now - risk

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Dialog
9b5102

Your SELECT statement is:

s xactware and (xactimate or sketch or xactnet) and py<=1998

Items	File
1	15: ABI/Inform(R)_1971-2002/Sep 24
2	16: Gale Group PROMT(R)_1990-2002/Sep 24
1	18: Gale Group F&S Index(R)_1988-2002/Sep 24
Examined	50 files
Examined	100 files
1	148: Gale Group Trade & Industry DB_1976-2002/Sep 24
Examined	150 files
Examined	200 files
Examined	250 files
Examined	300 files
Examined	350 files
1	553: Wilson Bus. Abs. FullText_1982-2002/May
Examined	400 files
1	621: Gale Group New Prod. Annou. (R)_1985-2002/Sep 23
Examined	450 files
1	649: Gale Group Newswire ASAP(TM)_2002/Sep 19
Examined	500 files
Examined	550 files
1	813: PR Newswire_1987-1999/Apr 30

8 files have one or more items; file list includes 568 files.

One or more terms were invalid in 100 files.

reviewed
all

SMG

Set	Items	Description
S1	9	XACTWARE AND (XACTIMATE OR SKETCH OR XACTNET) AND PY<=1998
S2	5	RD (unique items)
File 15:ABI/Inform(R)	1971-2002/Sep 24	<i>reviewed all</i>
	(c) 2002 ProQuest Info&Learning	
File 16:Gale Group PROMT(R)	1990-2002/Sep 24	
	(c) 2002 The Gale Group	
File 18:Gale Group F&S Index(R)	1988-2002/Sep 24	
	(c) 2002 The Gale Group	
File 148:Gale Group Trade & Industry DB	1976-2002/Sep 24	
	(c) 2002 The Gale Group	
File 553:Wilson Bus. Abs. FullText	1982-2002/May	
	(c) 2002 The HW Wilson Co	
File 621:Gale Group New Prod.Annou.(R)	1985-2002/Sep 23	
	(c) 2002 The Gale Group	
File 649:Gale Group Newswire ASAP(TM)	2002/Sep 19	
	(c) 2002 The Gale Group	
File 813:PR Newswire	1987-1999/Apr 30	
	(c) 1999 PR Newswire Association Inc	
?		

SMJ

Your SELECT statement is:
s xactimate (2n) sketch

Items	File
-----	-----
Examined	50 files
Examined	100 files
Examined	150 files
Examined	200 files
Examined	250 files
Examined	300 files
Examined	350 files
Examined	400 files
Examined	450 files
Examined	500 files
Examined	550 files

No files have one or more items; file list includes 568 files.

Your SELECT statement is:
s xactnet() com

Items	File
-----	-----
Examined	50 files
Examined	100 files
1	148: Gale Group Trade & Industry DB_1976-2002/Sep 24
Examined	150 files
Examined	200 files
Examined	250 files
Examined	300 files
Examined	350 files
1	519: D&B-Duns Finan.Records Plus(TM)_2002/Aug
Examined	400 files
Examined	450 files
Examined	500 files
Examined	550 files
1	993: NewsRoom 2002/Jan-May

3 files have one or more items; file list includes 568 files.

} received all

Your SELECT statement is:
s myhomesite? and sketch

Items	File
-----	-----
Examined	50 files
Examined	100 files
Examined	150 files
Examined	200 files
Examined	250 files
Examined	300 files
Examined	350 files
Examined	400 files
Examined	450 files
Examined	500 files
Examined	550 files

No files have one or more items; file list includes 568 files.

Your SELECT statement is:
s smarthomesite?

Items	File
Examed	50 files
Examed	100 files
1	127: TRADEMARKSCAN(R)-CANADA_2002/Sep 18
Examed	150 files
1	226: TRADEMARKSCAN(R)-US FED_OG=020917/AP=020820
Examed	200 files
Examed	250 files
Examed	300 files
Examed	350 files
Examed	400 files
Examed	450 files
Examed	500 files
Examed	550 files

2 files have one or more items; file list includes 568 files.

? s myhomesite

Your SELECT statement is:
s myhomesite

Items	File
1	13: BAMP_2002/Sep W3
2	15: ABI/Inform(R)_1971-2002/Sep 24
1	16: Gale Group PROMT(R)_1990-2002/Sep 25
Examed	50 files

<-----User Break----->

u!

? s myhomesite? and sketch

Your SELECT statement is:
s myhomesite? and sketch

Items	File
Examed	50 files
Examed	100 files
Examed	150 files
Examed	200 files
Examed	250 files
Examed	300 files
Examed	350 files
Examed	400 files
Examed	450 files
Examed	500 files
Examed	550 files

No files have one or more items; file list includes 568 files.

? s xactsites

Your SELECT statement is:
s xactsites

Items	File
Examed	50 files
Examed	100 files

2 127: TRADEMARKSCAN(R) -CANADA_2002/Sep 18
Examined 150 files
1 226: TRADEMARKSCAN(R) -US FED_OG=020917/AP=020820
Examined 200 files
Examined 250 files
Examined 300 files
Examined 350 files
Examined 400 files
Examined 450 files
Examined 500 files
Examined 550 files

2 files have one or more items; file list includes 568 files.

Your SELECT statement is:
s xactware and sketch

Items	File
Examed	50 files
1	116: Brands & Their Companies_2002/May
Examed	100 files
2	148: Gale Group Trade & Industry DB_1976-2002/Sep 25
Examed	150 files
Examed	200 files
Examed	250 files
Examed	300 files
Examed	350 files
Examed	400 files
Examed	450 files
Examed	500 files
Examed	550 files
1	993: NewsRoom 2002/Jan-May

3 files have one or more items; file list includes 568 files.

7
} received
all

SMO

Your SELECT statement is:
s (xactimate or xactnet) and py<=1998

Items	File
1	15: ABI/Inform(R)_1971-2002/Sep 24
4	16: Gale Group PROMT(R)_1990-2002/Sep 25
1	18: Gale Group F&S Index(R)_1988-2002/Sep 25
1	47: Gale Group Magazine DB(TM)_1959-2002/Sep 24
Examined	50 files
Examined	100 files
2	148: Gale Group Trade & Industry DB_1976-2002/Sep 25
Examined	150 files
Examined	200 files
3	275: Gale Group Computer DB(TM)_1983-2002/Sep 25
Examined	250 files
Examined	300 files
Examined	350 files
1	553: Wilson Bus. Abs. FullText_1982-2002/May
Examined	400 files
1	621: Gale Group New Prod.Annou. (R)_1985-2002/Sep 24
1	635: Business Dateline(R)_1985-2002/Sep 24
1	636: Gale Group Newsletter DB(TM)_1987-2002/Sep 25
Examined	450 files
1	647: CMP Computer Fulltext_1988-2002/Sep W2
1	649: Gale Group Newswire ASAP(TM)_2002/Sep 20
Examined	500 files
1	734: Dayton Daily News_Oct 1990- 2002/Sep 22
Examined	550 files
1	810: Business Wire_1986-1999/Feb 28
1	813: PR Newswire_1987-1999/Apr 30

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Items	File
1	13: BAMP_2002/Sep W3
3	15: ABI/Inform(R)_1971-2002/Sep 24
3	16: Gale Group PROMT(R)_1990-2002/Sep 25
1	18: Gale Group F&S Index(R)_1988-2002/Sep 25
Examined	50 files
1	111: TGG Natl.Newspaper Index(SM)_1979-2002/Sep 23
Examined	100 files
4	148: Gale Group Trade & Industry DB_1976-2002/Sep 25
Examined	150 files
Examined	200 files
2	275: Gale Group Computer DB(TM)_1983-2002/Sep 25
Examined	250 files
Examined	300 files
Examined	350 files
1	553: Wilson Bus. Abs. FullText_1982-2002/May
Examined	400 files
1	621: Gale Group New Prod.Annou. (R)_1985-2002/Sep 24
Examined	450 files
1	649: Gale Group Newswire ASAP(TM)_2002/Sep 20
Examined	500 files
Examined	550 files
2	813: PR Newswire_1987-1999/Apr 30

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